

Count Only Transfers - Auto Transfer When Direct Selecting Stock From Other Branch At Same Site

Overview

As of NCompass 11.09, when a count only item is sold on the customer website the stock will be taken from the configured branch & stockroom for web orders.

Prior to this version it would take stock from the **sale branch**.

How To

When a count only item is added to a sale, if the following conditions are met, then an auto transfer will be raised to send the stock to the sale branch, and the stock will be allocated to the sale:

- Stock branch and sale branch have a site set, and the sites are the same;
- Config `Allow stock selection for any branch at the same site` is enabled;
- Workstation site of the workstation adding the item matches the branch site.

Additional Information

If an auto transfer for that from/to location has already been raised today, then further items will be added to the existing transfer rather than creating a new one.

Frequently Asked Questions

How do I know if I'm configured correctly?

Contact the [support team](#) who will be able to verify your workstation site setup. You'll need to advise which sites you would like count only stock to be allocated from.

Created 2026-06-17 16:07:24 UTC by Sam Newsome

Updated 2026-06-17 16:14:34 UTC by Sam Newsome