

Marketplace Order Updates

Tesco

You can send order updates to the B&Q Marketplace through NCompass. NCompass will handle this automatically as long as the process is followed.

There is only one order status update for Tesco which can be sent. This is sending the order status update of "Shipped" after completing a field call linked to the imported sale.

After a Tesco order is imported into NCompass, a field call will need to be raised for the order. Once this field call is marked as "Completed" NCompass will queue to send a "Shipped" status update to the associated WebOrder.

Steps: Open NCompass Tesco Web order > Book field call > Mark field call as completed > NCompass ServerGUI sends update

NCompass will not send Carrier Tracking Consignments by default and this will need to be setup before you can send any directly to Tesco

[Linking Couriers to Marketplace](#)

ServerGUI will handle the sending of any shipping updates and the timings of this can be set within Marketplace Settings

Marketplace Settings

Configured Sites

B&Q

Tesco

Integration

Edit >

Show Expired

Close

Marketplace

Description: TescoMain

Integration: Tesco

Enabled

Settings

Search:

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒ *****
API Endpoint		☐	☒ https://tescouk-prod.mirakl.net/api
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☒ Site 1
Default Finance House For Payments		☐	☒ Test
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☒ 4632
Do Offer Sync	Yes	☐	☒ Yes
Do Order Download Sync	Yes	☐	☒ Yes
Do Order Update Sync	Yes	☐	☒ Yes
Hours To Look Back For Orders	48	☐	☒ 48
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☒ 10
Order Download Sync Frequency (Mins)	5	☐	☒ 10
Order Update Sync Frequency (Mins)	5	☐	☒ 10
Product ID Type	EAN	☐	☒ GTIN
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☒ Salesperson
Shop ID		☐	☒ 2351
Stock Offset		☐	☐

Expired

Cancel

Save

Relevant Settings:

Order Update Sync Frequency - how often to send order updates in minutes

If you're not sure call into Support to ask for more information [01892 342 916](tel:01892342916)

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