

Mapping Couriers to Marketplaces

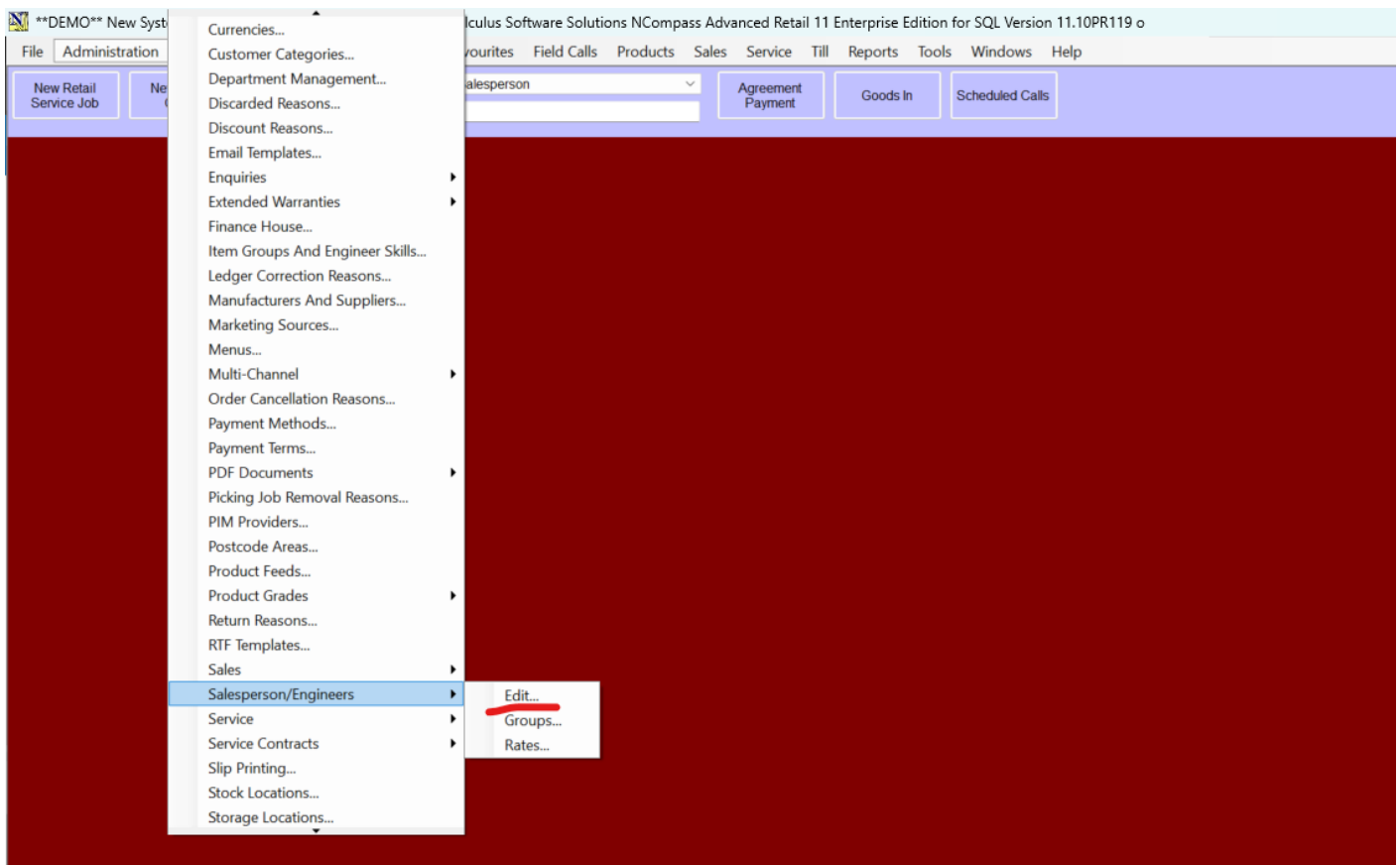
Mapping carriers to marketplace is necessary to automatically send up tracking consignments to the customer.

This is also an absolute requirement for Tesco to send up field call shipping updates from NCompass.

Engineer Setup

As long as you already have your Carrier engineers setup and working, you will only need to link them to marketplace.

This can be done under Administration > Salesperson/Engineers > Edit



From this screen, select the carrier engineer and press on "Edit"

Salesperson / Engineer Administration

Salespeople / Engineers

☒ Salesperson ☒ Engineer

☐ Group:

☐ Carrier Type:

Courier
Customer Collection
Customer Taken
deliver12
deliver4
Delivery Van
DPD
Evri
Salesperson
Tesco

Edit >
Create Using >
Create New >
Delete
Print Label
Show GPS Location

Sales Person Details

Screen Name: Evri Print Name: Evri

Job Title / Carrier Service Level Description:

Contact/Settings Salesperson Engineer Costings Carrier Costings Carrier Carrier Cust

Barcode: Evri Password:

Email Address: Mobile No:

☐ Branch: Home Depot: <Any Depot>

Cost Centre: Default Cost Centre Group: Other

☒ Is an Engineer Service Cost Multiplier: 1.00

☐ Is a Salesperson

Close ☐ Show Expired ☐ Expired ☐ To Do list Private Cancel Save

Navigate to the Marketplace settings tab under the engineer (Last tab at the end)

Salesperson / Engineer Administration

Salespeople / Engineers

☒ Salesperson ☒ Engineer

☐ Group:

☐ Carrier Type:

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deliver12
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☐ Show Expired

Sales Person Details

Screen Name: Evri Print Name: Evri

Job Title / Carrier Service Level Description:

Carrier Carrier Customs Forms Carrier Integration Skills Advanced Marketplace IDs

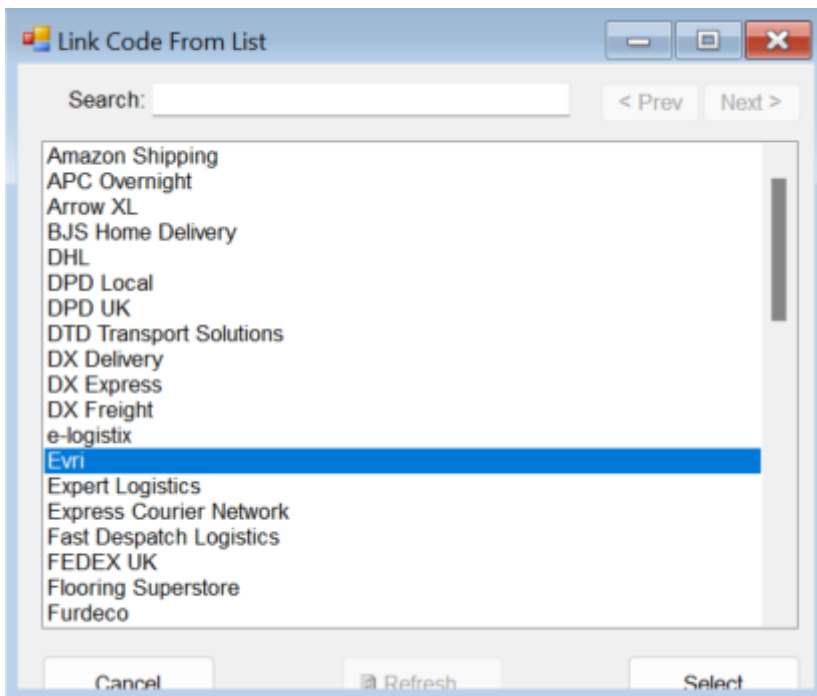
Marketplace Mappings

Marketplace	Carrier ID	
B+QMAIN		Link...
Tesco	U2hpcG1bnRDYXJyaWVvLT10	Link...
AWDWWE		Link...

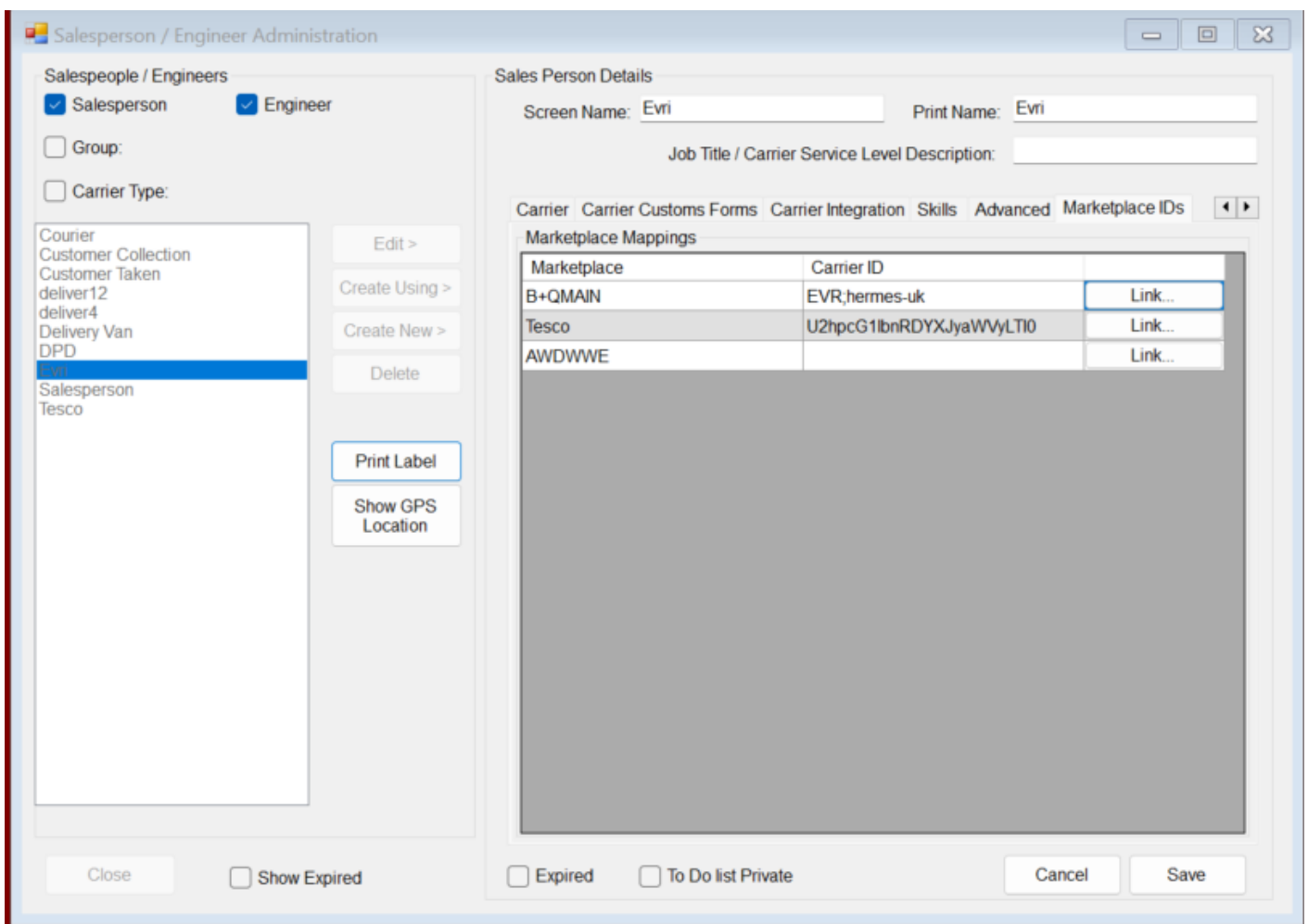
☐ Expired ☐ To Do list Private

Cancel Save

If you have your marketplaces linked properly these will be listed there already but unlinked. To link these, press onto the "Link" button. This makes a call to the corresponding marketplace asking which couriers you support



Select the Courier from the list to link that marketplace courier to the engineer. Once engineer can link to multiple marketplace couriers. Evri Courier engineer can link to B&Q and Tesco for example



Once this is done, Creating a field call for a Marketplace sale and raising consignments for this engineer and sending updates will send the tracking ID and associated courier to the corresponding marketplace sale.

Shipments are either booked through NCompass or manually by the user. The integration does NOT book anything with courier. NCompass is simply relaying courier tracking info from the field call within NCompass to the customer.

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