

Downloading Marketplace Orders Tesco

Downloading Orders works similarly to other web channels, marketplace integration does it entirely within ServerGUI. However some settings need to be configured for this to work.

The configs within the marketplace will work by default, importing brand new orders within 48 hours of them being placed. You can change this through marketplace settings.

Anything server related will have to be done by support

The screenshot shows the 'Marketplace Settings' window in ServerGUI. On the left, a 'Configured Sites' list includes 'B&Q', 'Tesco', and 'TescoMain', with 'TescoMain' selected. An 'Edit >' button is next to the list. The main area is titled 'Marketplace' and shows 'Description: TescoMain', 'Integration: Tesco', and a checked 'Enabled' checkbox. Below this is a 'Search:' field. A table lists various settings with columns for 'Setting', 'Default', 'Global', and 'Marketplace'. Most settings have checkboxes for 'Global' and 'Marketplace', with some having dropdown menus. The 'Marketplace' column shows values like '*****', 'https://tescouk-prod.miraki.net/api', 'Site 1', 'Test', '4632', 'Yes', 'Yes', 'Yes', '48', '10', '10', '10', 'GTIN', 'Salesperson', and '2351'. At the bottom left, there is a 'Show Expired' checkbox and a 'Close' button. At the bottom right, there is an 'Expired' checkbox, a 'Cancel' button, and a 'Save' button.

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒
API Endpoint		☐	☒
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☒
Default Finance House For Payments		☐	☒
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☒
Do Offer Sync	Yes	☐	☒
Do Order Download Sync	Yes	☐	☒
Do Order Update Sync	Yes	☐	☒
Hours To Look Back For Orders	48	☐	☒
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☒
Order Download Sync Frequency (Mins)	5	☐	☒
Order Update Sync Frequency (Mins)	5	☐	☒
Product ID Type	EAN	☐	☒
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☒
Shop ID		☐	☒
Stock Offset		☐	☐

Relevant Configs:

Hours To Look Back For Orders - How far back ServerGUI will look back on Tesco for orders to import

Order Download Sync Frequency - How often ServerGUI checks for new orders in minutes

Default Finance House For Payments - Which finance house is chosen for NCompass Marketplace order payments

- The finance house can be set for marketplace orders within NCompass, otherwise this defaults to the first available Finance House.

Delivery Product - Which NCompass product gets assigned to Web orders for marketplace delivery products

Salesperson For Orders - The Salesperson which gets selected against Web orders

Optional But Likely Wanted:

- Linking Couriers to WebOrders - [Linking Couriers to Marketplace](#)

EXAMPLE WEB ORDER

The screenshot shows the NCompass Internet Order form for order ORD100000. The form is titled "Internet Order ORD100000 - Salesperson [Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB] - Paid online - Last Modified 28/08/2025". It includes fields for Branch (Site 1), Sold By (Salesperson), Entered by (Salesperson), and Depot (Site 1). The Customer is Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB. Contact details include Tel: 07711271969, Mobile: 07711271969, and Email: r885nw6lsr.ku3vaing4@not. The Marketing source is set to a dropdown menu, and the Customer ref is redacted. The Items section shows 2 items total over 1 line: Vivanco 47968 Basic HDMI 1.2M - Fast Transmission (delivery NOT scheduled), Stock No, Serial No 2 @ 4.00, Discount Group Applied on we..., Selling Price 8.00, and C Available From No date. The Quantity is 1, and there is a Scan Bar Code button. The Total is £8.00. The Re-Print Options section includes buttons for Preview, Print, and More >. The Order 1 from Not Back Order Delivery NOT fully Scheduled is shown. The Method MAST Amount 8.00 is displayed. The Balance is 0.00. The Requested delivery date is 26/08/2025. The form also includes a Mark as Duplicate checkbox, a Gift Receipt checkbox, and buttons for Cancel Order and Cancel.

Product	Stock No	Serial No	Discount Group	Selling Price	C Available From
Vivanco 47968 Basic HDMI 1.2M - Fast Transmission (delivery NOT scheduled)		2 @ 4.00	Applied on we...	8.00	No date

Quantity: 1 Search

No status; Not assigned 2 items, 1 line **Total: £8.00**

Re-Print Options

Order 1 from
Not Back Order
Delivery NOT fully Scheduled

NOT Invoiced
Requested delivery date: 26/08/2025

☒ Mark as Duplicate

Method Amount
MAST 8.00

Balance: 0.00

ORD100000 ☐ Gift Receipt

The Requested Delivery date against the sale is set to the earliest date within the customer requested delivery date range, NOT the shipping deadline. (*Shipping Deadline - is the deadline the company has to hand off the shipment to the courier*)

This date range can be seen on any marketplace order, this will generally be a range of a few days for the customer to receive delivery which can be seen on Tesco.

Created 2026-06-11 09:03:36 UTC
Updated 2026-06-11 09:56:42 UTC