

# Marketplace Integration

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# B&Q Marketplace

B&Q Marketplace integration setup and how to use guide

# B&Q Marketplace Intro and API Credentials

**With NCompass 11.10 onwards you are able to link the B&Q Marketplace to NCompass. This allows you to sync offers, download orders and provide order updates directly from NCompass.**

To get started the B&Q marketplace integration needs 3 pieces of information for you to enter into NCompass for it to link to the store:

- API Key
- API Endpoint
- Store ID

This part of the guide will cover how to get this information so you can enter it into the corresponding configs on NCompass

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## B&Q API Credentials

[B&Q - Sign in](#)

**Once signed in we can get all the information we need for NCompass**

### 1 - API Endpoint

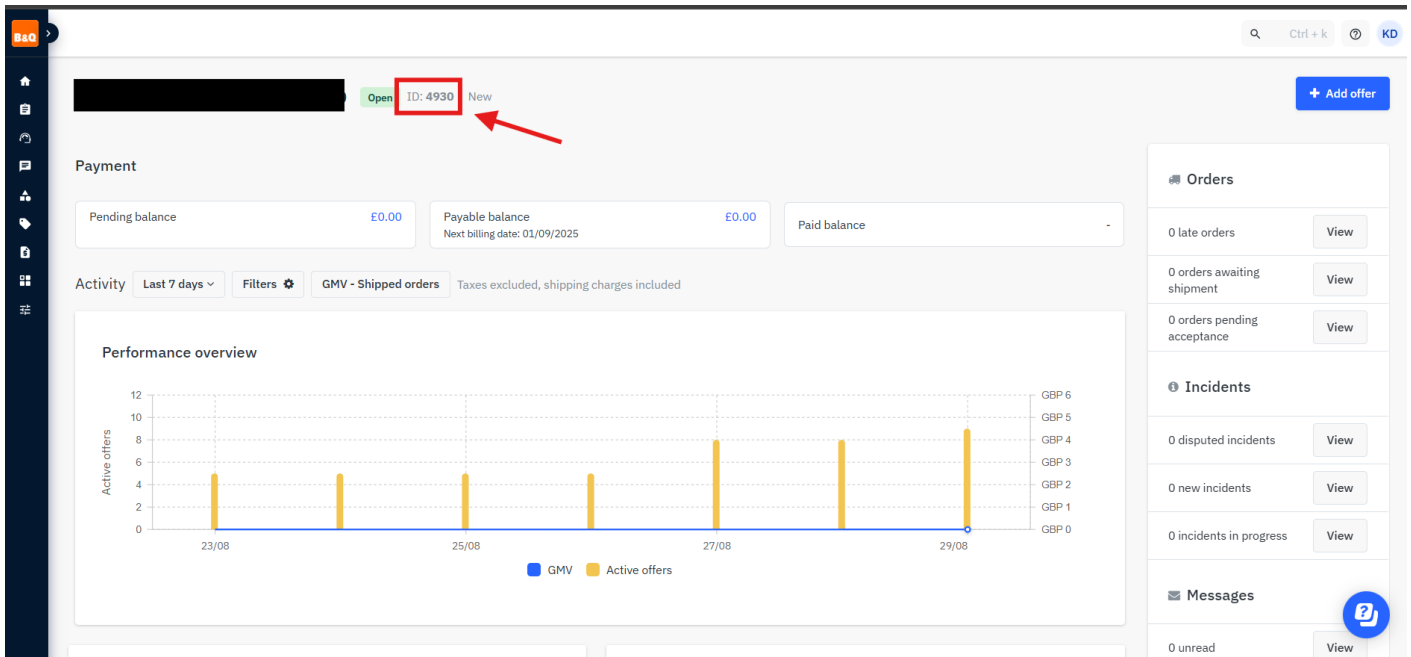
The API endpoint is the standard B&Q API Endpoint as listed in the documentation. **take note of this URL**

<https://marketplace.kingfisher.com/api>

## 2 - Store ID

The Store ID is gathered from the B&Q Store dashboard, this is required for any API calls to B&Q.

After signing in, you will be redirected to the following screen.



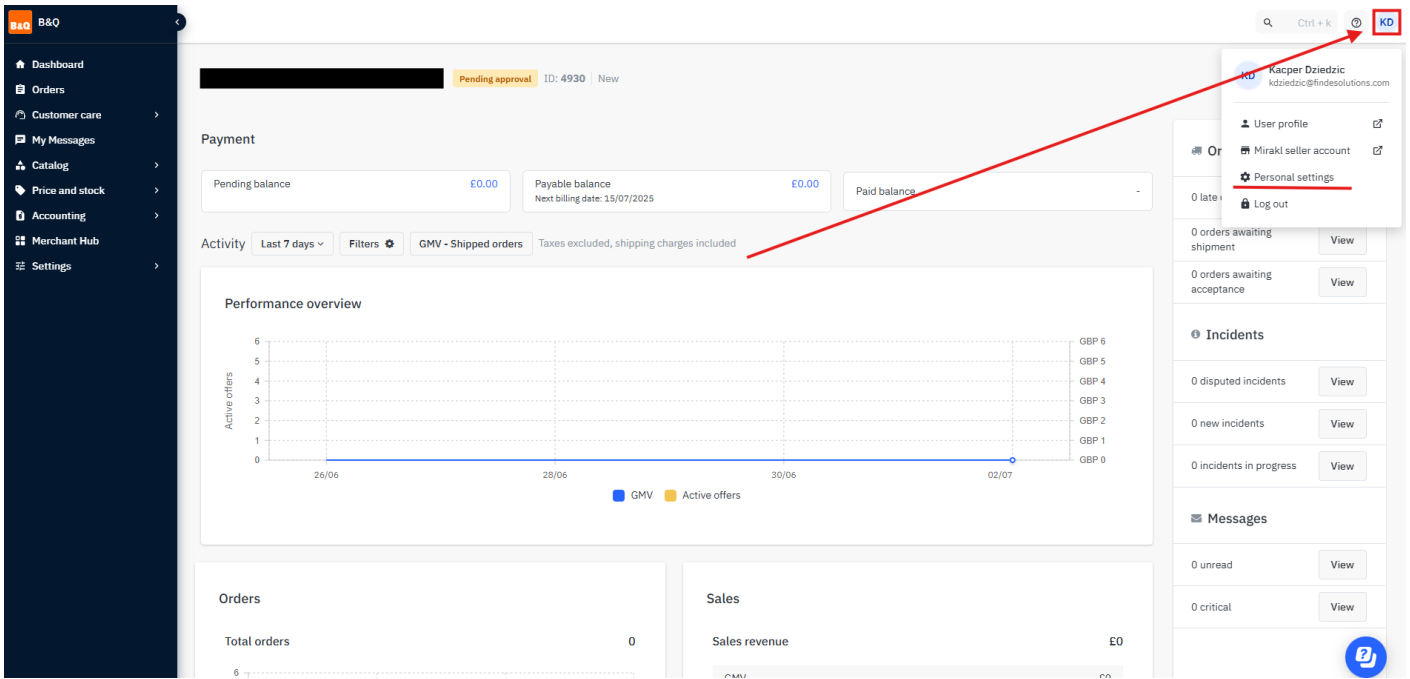
You will need to take note of the location in the screenshot above, **this is the store ID**

**The store ID in the screenshot above is only an example**

## 3 - API Key

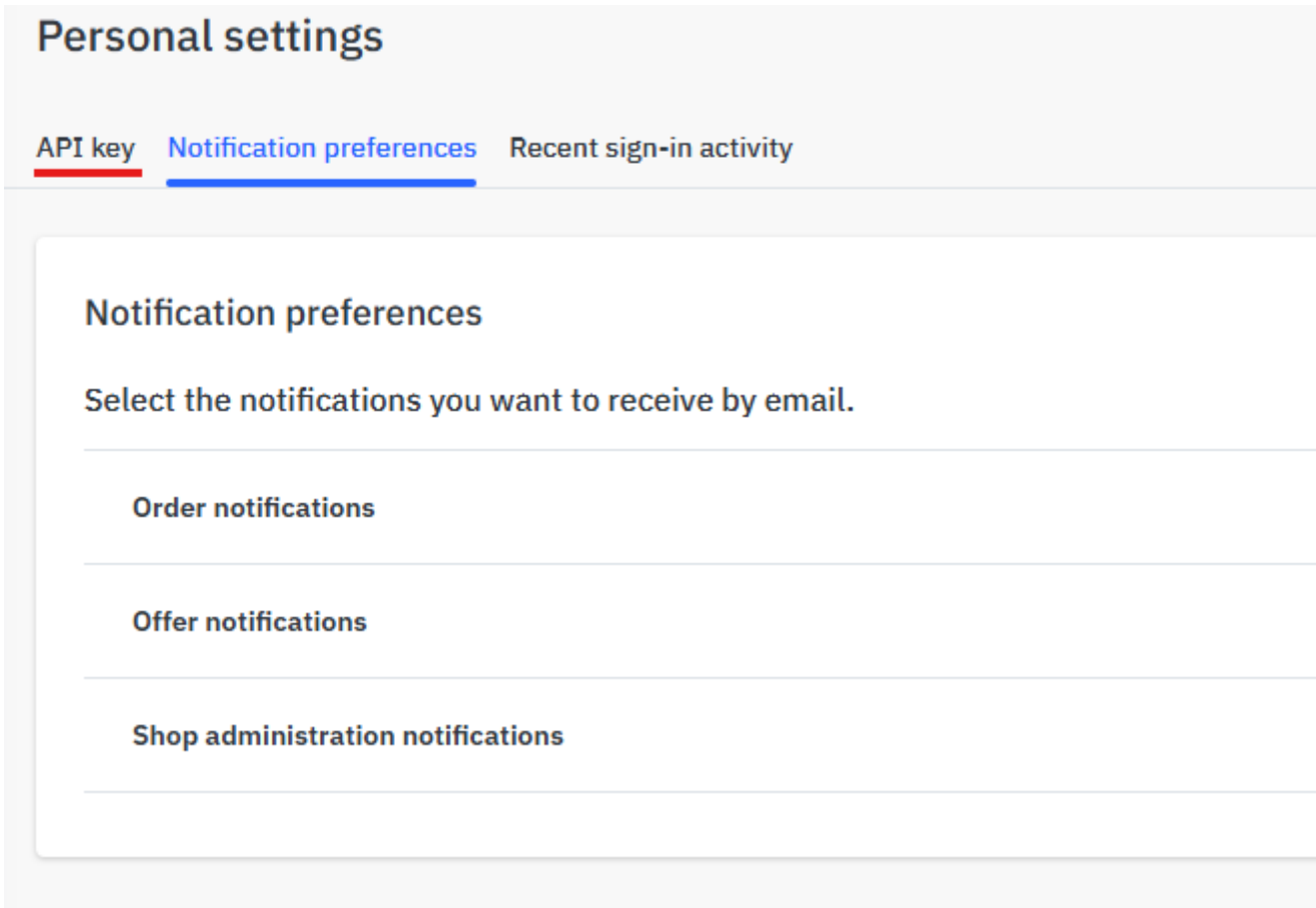
### Main Dashboard

Stay on the Dashboard for B&Q. You will need to press on the profile icon in the top right, then press on "Personal settings"



## Personal Settings Page

once on this page, press on API key




## Generate API Key


After you reach the API Key page, simply press on Generate new key. This will create an API key for the marketplace.

## API key

API key

 Copy to clipboard

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 Generate new key

Copy the API Key to clipboard and store somewhere safely for the time being. **This has to be kept secure.**

**You now have the API key and other details and can move on**

# Creating a New Marketplace

When setting up a new Marketplace you only need to configure a few settings within NCompass to activate a new Marketplace. This will vary slightly between different marketplace integrations. This guide will follow the general steps for the B&Q integration.

## Create a new Web-Site

We will need to create a brand new web-site within NCompass where we will assign the integration type and select the Marketplace Channel.

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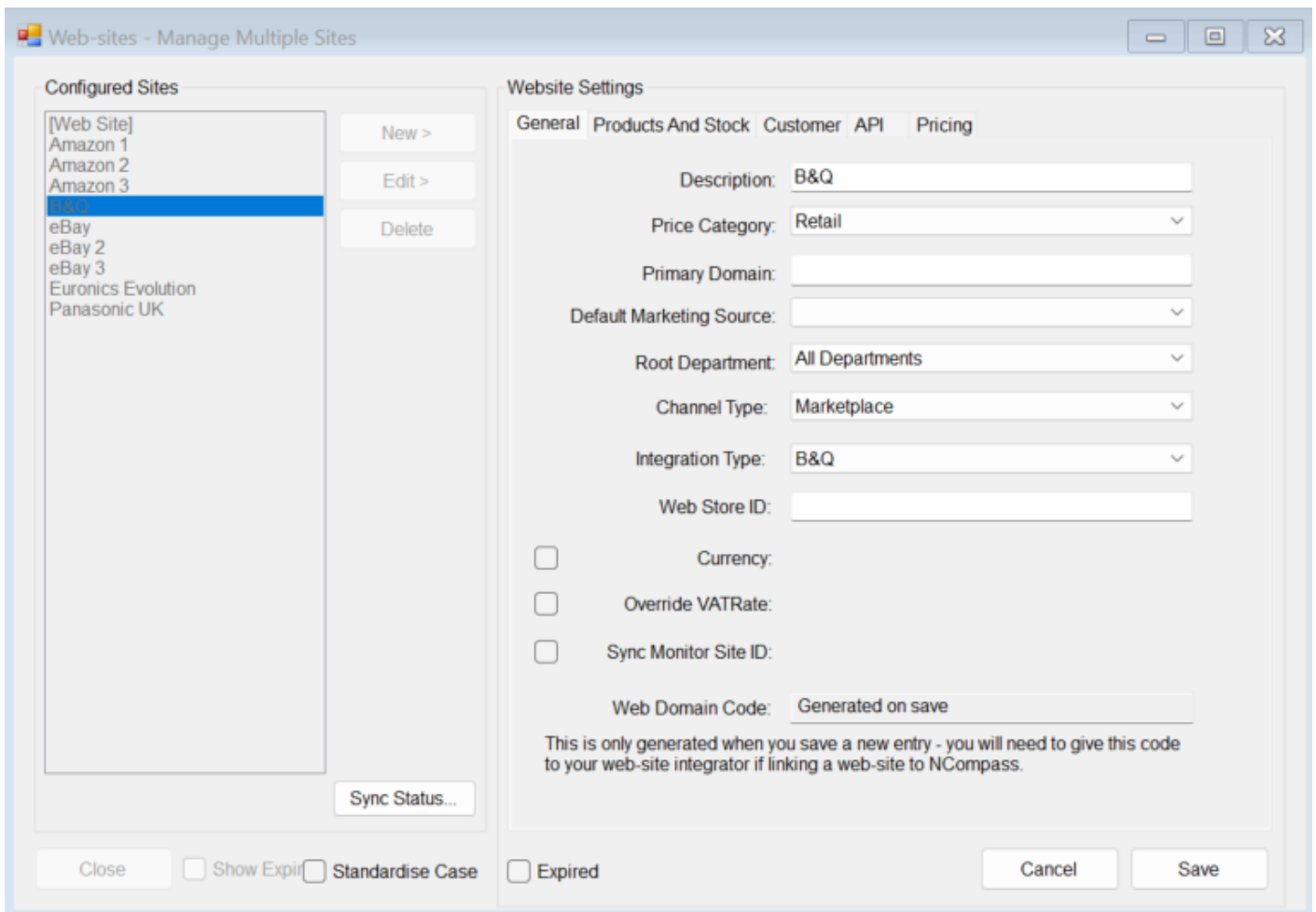
### **Step 1 - Making a new Web-Site**

On NCompass, go under Administration > Multi-Channel > Web Sites

Create a new website by pressing "New". Give it a descriptive name and select a corresponding price category to list product pricing under.

Set the Channel Type to "Marketplace"

Select the integration type (in this case B&Q)



Press save and you can move on to the next step.

**Other settings are optional, this guide is covering the bare minimum setup to link a marketplace**

## Step 2 - Set Marketplace Settings

Go Back to Administration > Multi-Channel > Marketplace Settings

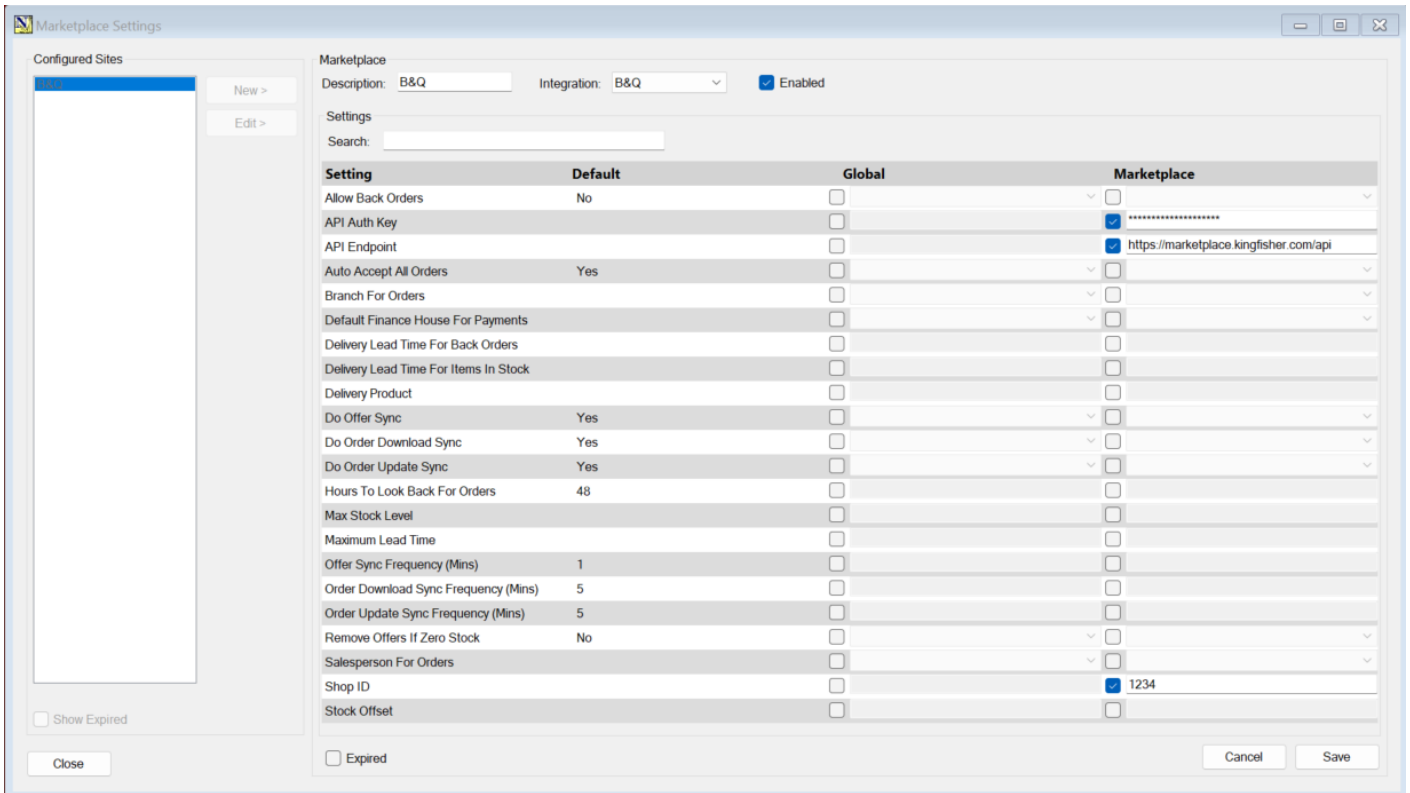
Select the new Marketplace Web-Site name you've just created and press Edit > (It will appear if you chose marketplace channel type on Web-sites administration)

You can update the description here and ensure the integration matches the one set within web-sites

Make sure the marketplace is **enabled**

The following settings are needed for API calls to B&Q:

1. **API Endpoint**
2. **Shop ID**
3. **API Auth Key**



All you need are the 3 settings above for the minimum B&Q setup

The vast majority of marketplace configs will be present within this Tab instead of Tools > Config

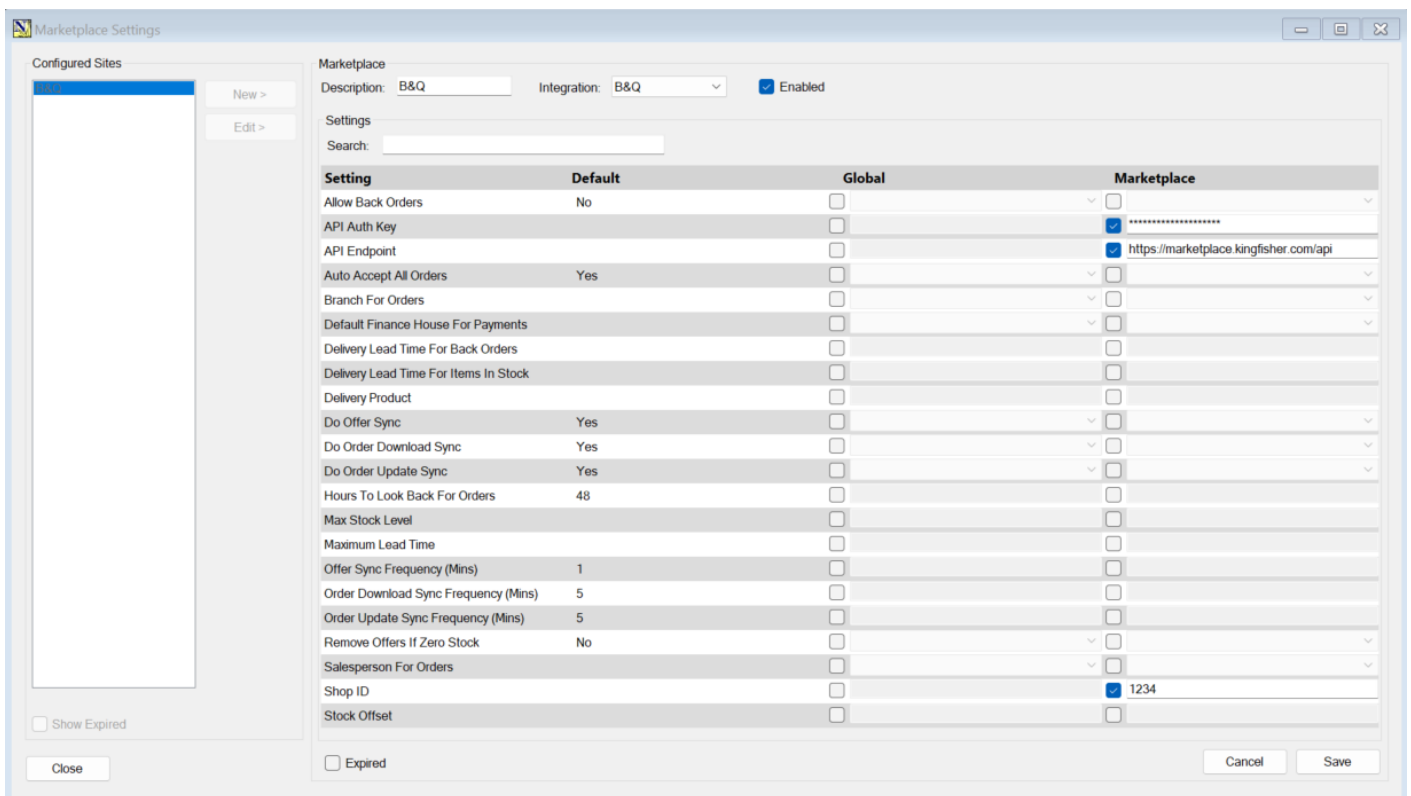
## Final Considerations:

- Create an unmatched product, ensure there is an unmatched web product linked to an actual unmatched item otherwise downloaded orders without a product link will return a BLANK sundry line

# Marketplace Settings

The minimum setup to send offers should have been completed when the API credentials were entered under marketplace settings. You should have the ability to create and update offers.

This leaves the other marketplace settings which you would want to configure. I have listed the important configs to setup at the top of this guide. The Guide is referencing the section under Administration > Multi-Channel > Marketplace Settings.



## Important settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
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Allow Back Orders	The ability to list product without them being in stock. However, you need to have either Purchase Orders with expected due dates or Supplier Stock Availability for this to work.	Yes
Branch For Orders	Which branch to set Web orders against by default	Head Office
Default Finance House	Which finance house should be used for Web order payments from the Marketplace	B&Q Finance House
Salesperson For Orders	The Salesperson Web orders get set against	B&Q
Offer Sync Frequency (Mins)	How often ServerGUI checks for offer updates in minutes	5
Order Download Sync Frequency (Mins)	How often ServerGUI checks for new orders in minutes	5
Order Update Sync Frequency (Mins)	How often ServerGUI checks for order updates in minutes	5
Do Offer Sync	Should ServerGUI update offers	Yes
Do Order Download Sync	Should ServerGUI download Orders	Yes
Do Order Update Sync	Should ServerGUI send Order Status Updates to Marketplace	Yes
Delivery Product	If the NCompass pulls down an alternate form of shipping/delivery under the Web order, this is the delivery product it will use by default.	(Short code number) 219978

## Other Settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
Auto Accept All Orders	A config dedicated to evolution, you need to "Accept" orders from their site before you receive payment.  Not working currently	Yes
Delivery Lead Time For Back Orders	The lead time for delivery on items which are on Back Order	5
Delivery Lead Time For Items In Stock	The lead time for delivery on items in stock	0
Hours To Look Back For Orders	How far back to look for new Orders	48

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
Max Stock Level	What is the highest stock amount you will send to the marketplace.	--Leave Unset--
Maximum Lead Time	If you have items on backorder, what is the maximum lead time you will offer for any product. It will not offer items above this set lead time	10
Remove Offers If Zero Stock	Whether ServerGUI should send offer delete requests when you have 0 stock in the system for an item.	No
Stock Offset	How much to offset stock by when sending offer updates	0

This guide is made on 05/09/2025 the integration may be subject to change and there may be more settings after this date.

# Creating Marketplace Offers

Creating marketplace offers is done under the Web/Online Details tab of a product, managed next to all other web sections.

Product Enquiry > Search for a product > Right click product > Select Web/Online Details > Navigate to Marketplace Tab

The screenshot displays the 'Marketplaces' tab in a product management system. At the top, there are navigation tabs: 'Images and Main Content', 'Amazon', 'eBay', 'Euronics', 'Default Web Content', and 'Marketplaces' (which is highlighted). Below the tabs, there is a 'Marketplace:' dropdown menu and a 'Show Expired' checkbox. A table with columns 'Marketplace', 'Product ID', 'Offer ID', 'Start Date', and 'End Date' is currently empty. To the right of the table is a sidebar with buttons: 'Prices...', 'View Product Online', 'Web Review...', 'Debug', and 'EPI+/PIM Not Linked Link...'. Below the table is the 'Offer' form, which includes buttons for 'Add New', 'Add Using', 'Edit', and 'Delete'. The form fields include 'Marketplace:', 'Product ID:', 'Offer ID:' (with a note 'Will be generated if left blank'), 'Search:', 'Starts:' (03/09/2025 00:00), 'Ends:' (03/09/2025 00:00), and 'Expired' checkbox. A table of settings is also visible, comparing 'Default' and 'Offer' values for 'Allow Back Orders', 'Delivery Lead Ti...', and 'Max Stock Level'. At the bottom right of the form are 'Cancel' and 'Save' buttons.

After reaching this tab, to create an offer you just need to press "Add New"

Select the marketplace of your choosing.

If B&Q is selected it will auto populate the Product ID using EAN - You can press "Check" to see if this is a B&Q catalogue product (This checks with B&Q to see if its an available product in the existing catalogue)

You can then enter a pre-existing offer ID to link an active B&Q offer or leave it blank and NCompass will create a new one

NCompass does not auto-link offers, they either need to be created or manually linked by entering offer ID

B&Q Marketplace links all products using EAN

You can then press Save to create the offer -

Marketplace	Product ID	Start Date	End Date	Offer ID
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**Offer**

Marketplace: B&Q

Product ID: 8806097413530  Samsung UE65U8020FKXXU 65inch Crystal UHD 4K  
Locked to product EAN

Offer ID:  Will be generated if left blank

Search:

Setting	Default	Offer
Allow Back Orders	No	<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Max Stock Level		<input type="checkbox"/>

Starts: 08/09/2025 00:00

Ends: 08/09/2025 00:00

Expired

The offer settings in the bottom right are optional.

## Notes:

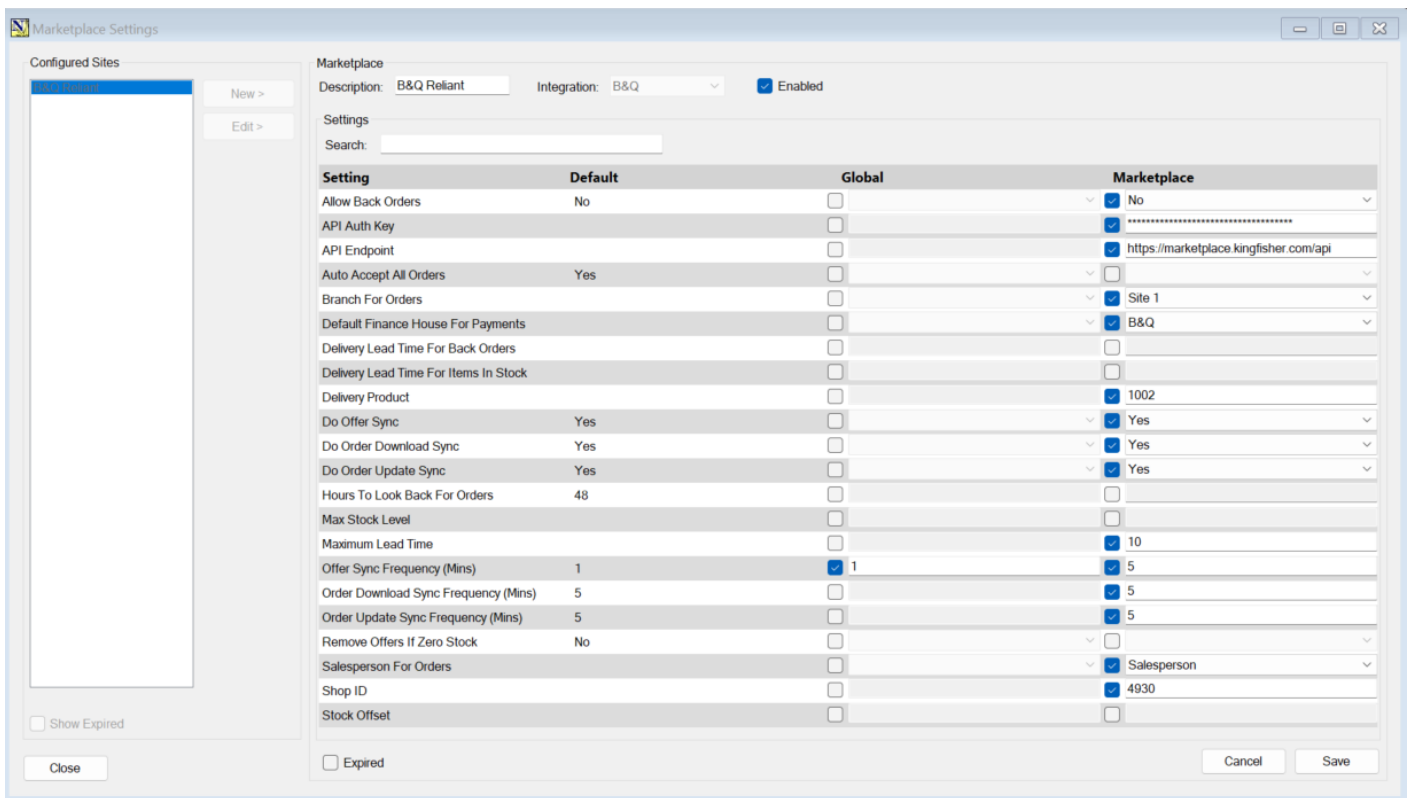
You can have multiple offers for the same product for the same marketplace. (2 or more B&Q offers)

# Downloading Marketplace Offers

Downloading Marketplace Orders is handled by the NCompass ServerGUI process, however some settings need to be configured for this to work.

The configs within the marketplace will work by default, importing brand new orders within 48 hours of them being placed. You can change this through marketplace settings.

Anything server related will have to be done by support



## Relevant Configs:

Hours To Look Back For Orders - How far back ServerGUI will look back on B&Q for orders to import

Order Download Sync Frequency - How often ServerGUI checks for new orders in minutes

Default Finance House For Payments - Which finance house is chosen for NCompass Marketplace order payments

Delivery Product - Which NCompass product gets assigned to Web orders for marketplace delivery products

Salesperson For Orders - The Salesperson which gets selected against Web orders

# Marketplace Order Updates

You can send order updates to the B&Q Marketplace through NCompass. NCompass will handle this automatically as long as the process is followed.

There is only one order status update for B&Q which can be sent. This is sending the order status update of "Shipped" after completing a field call linked to the imported sale.

After a B&Q order is imported into NCompass, the customer will be booking a field call for the order. Once this field call is marked as "Completed" NCompass will queue to send a "Shipped" status update to the associated WebOrder.

**Steps: Open NCompass B&Q Web order > Book field call > Mark field call as completed > NCompass sends update**

Relevant Settings:

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Order Update Sync Frequency - how often to send order updates in minutes

--- This is all for the B&Q Integration ---

If you're not sure call into Support to ask for more information [01892 342 916](tel:01892342916)

# Euronics Marketplaces Service Import

[https://www.youtube.com/embed/Ptu7A1HZH88?si=62E\\_jaYWUWiczofz](https://www.youtube.com/embed/Ptu7A1HZH88?si=62E_jaYWUWiczofz)

A how-to video for importing your Euronics Marketplace services.

The template file for importing can be found here: [Euronics Marketplace Full Service List.xlsx](#) - click on `File > Create a Copy > Download a Copy` to save a copy to your PC.

## Extra Support

If you'd like additional help or support, the Calculus Support team are standing by to assist. Simply book a session with an engineer on the [service booking page](#), please note that additional charges may apply.