

Tesco Marketplace

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Getting API Credentials

Tesco Mirakl

The Tesco marketplace integration needs 3 pieces of information for you to enter into NCompass:

- API Key
- API Endpoint
- Store ID

This guide will cover how to get this information so you can enter it into the corresponding configs on NCompass

Tesco API Credentials

[Tesco - Sign in](#)

Once signed in we can get all the information we need

1 - API Endpoint

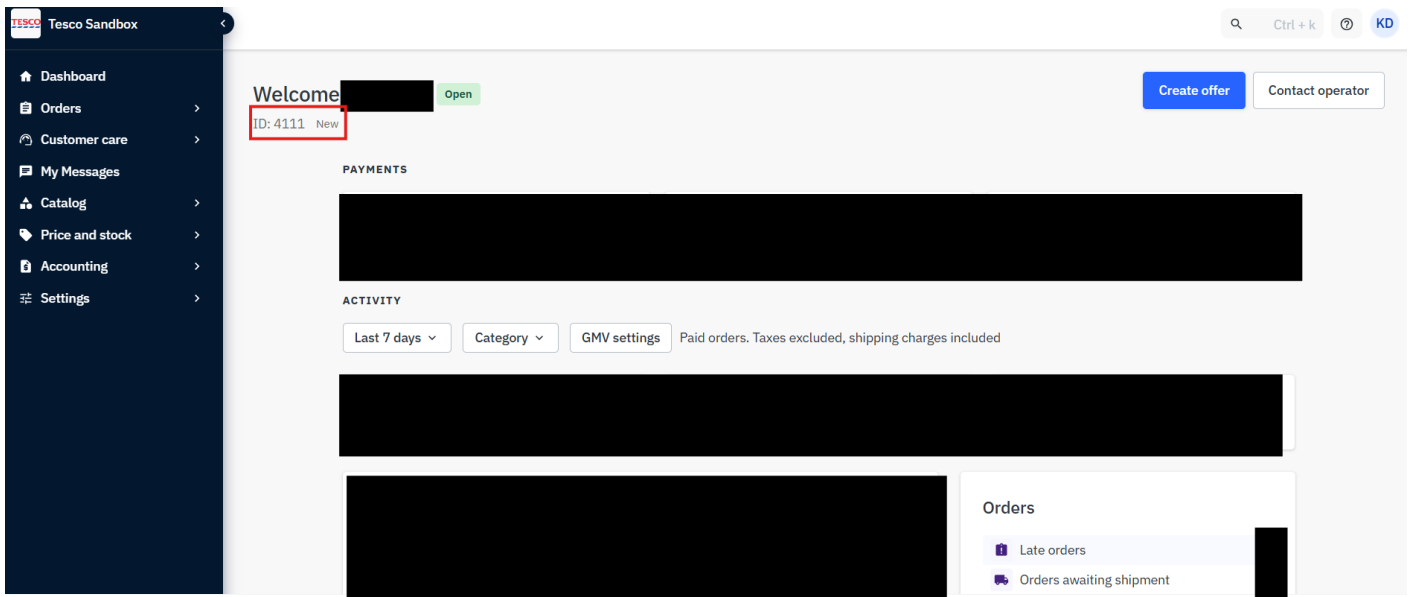
The API endpoint is the standard Tesco API Endpoint as listed in the documentation. **take note of this URL**

<https://tescouk-prod.mirakl.net/api>

2 - Store ID

The Store ID is gathered from the Tesco Store dashboard, this is required for any API calls to Tesco.

After signing in, you will be redirected to the following screen.



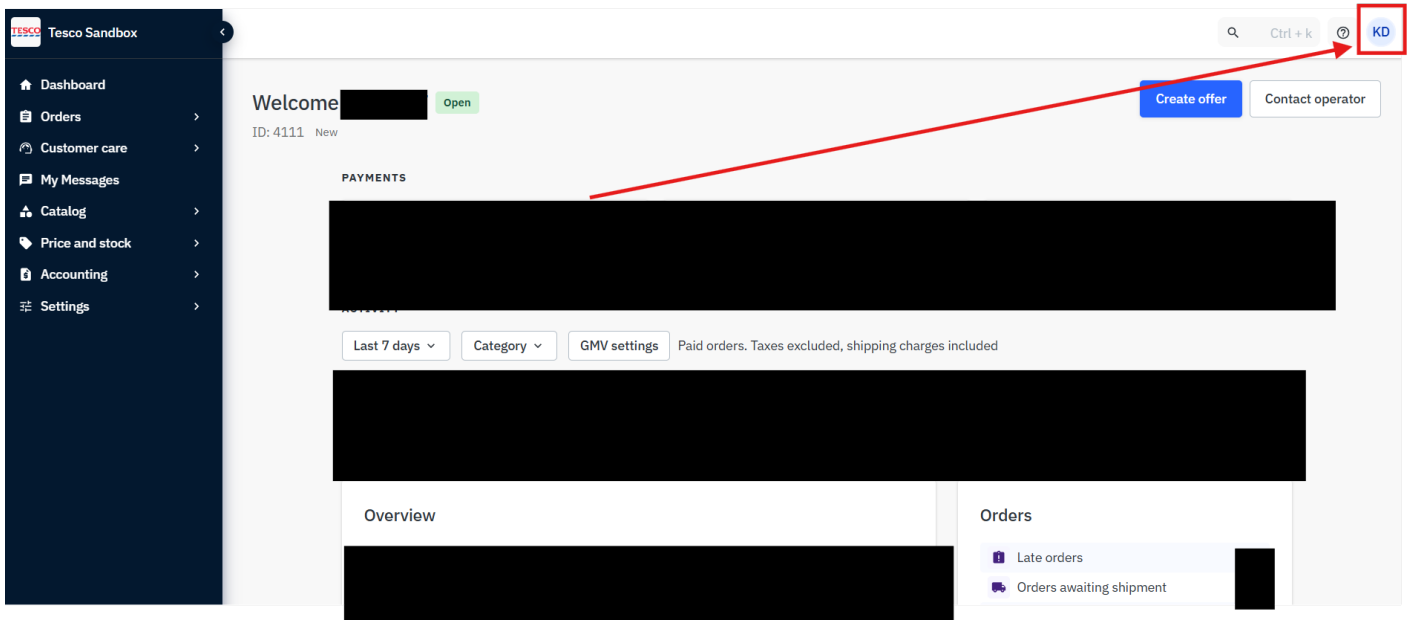
You will need to take note of the location in the screenshot above, **this is the store ID**

Store ID's differ between companies

3 - API Key

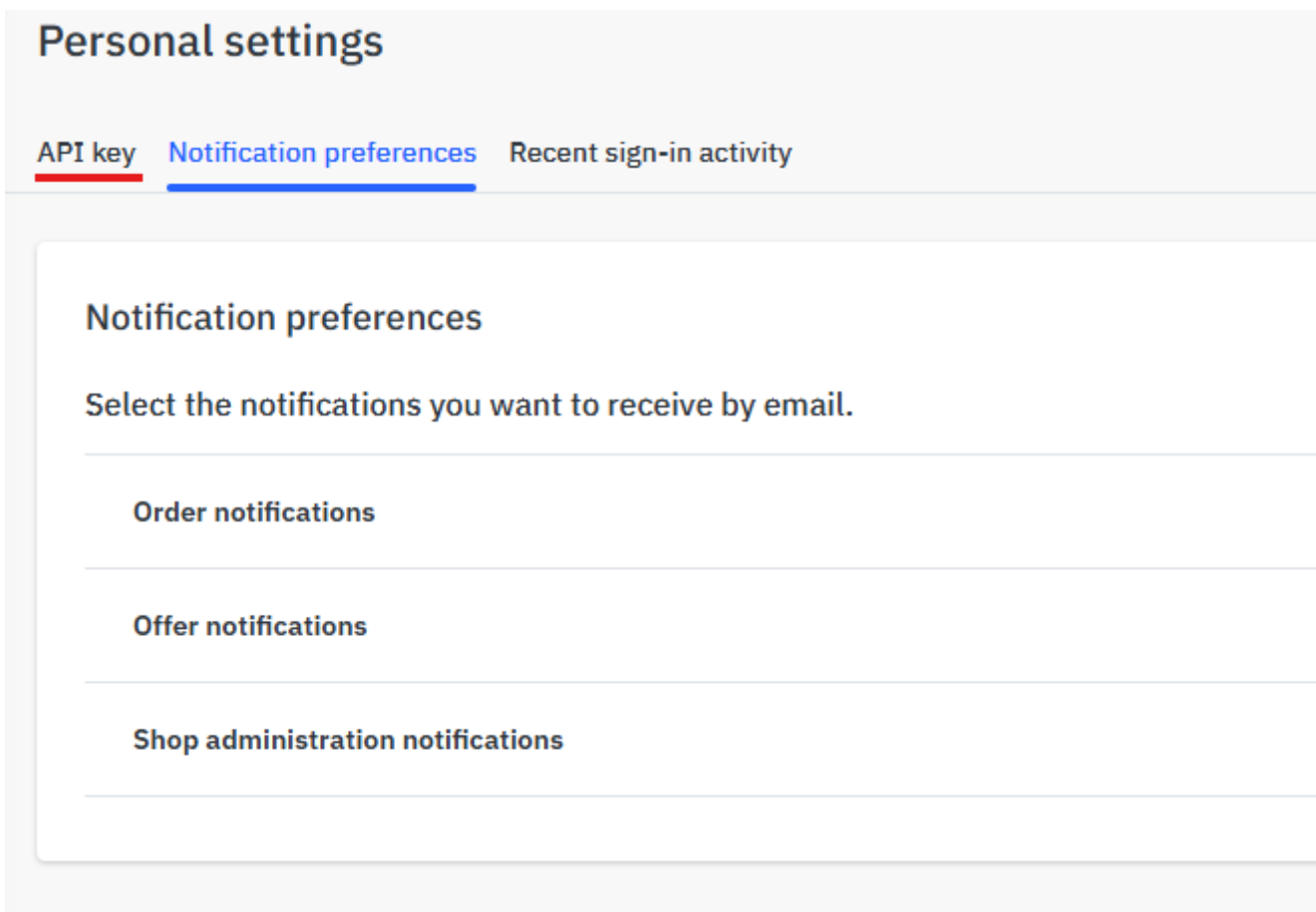
Main Dashboard

Stay on the Dashboard for Tesco. You will need to press on the profile icon in the top right, then press on "Personal settings"



Personal Settings Page

once on this page, press on API key



Generate API Key

After you reach the API Key page, simply press Actions and on Generate new key. This will create an API key for the marketplace.

Personal settings

[API key](#) [Notification preferences](#) [Recent sign-in activity](#)

API key

Actions ▾

 Copy API key

Copy the API Key to clipboard and store somewhere safely for the time being. **This has to be kept secure.**

You now have the API key and other details and can move on

Creating a new Marketplace Tesco

Marketplaces are essentially stores that different companies can provide. You are able to sell products on the Tesco website for example which is what this guide will cover.

When setting up a new Marketplace you only need to configure a few settings within NCompass to activate a new Marketplace. This will vary slightly between different marketplace integrations. this guide will follow the general steps for the Tesco integration.

Create a new Web-Site

We will need to create a brand new web-site within NCompass where we will assign the integration type and select the Marketplace Channel.

Step 1 - Making a new Web-Site

On NCompass, go under Administration > Multi-Channel > Web Sites

Create a new website by pressing "New". Give it a descriptive name and select a corresponding price category to list product pricing under.

Set the Channel Type to "Marketplace"

Select the integration type (in this case Tesco)

Marketing Source is optional and should be set to Tesco so they can report against this in their Sales reports if desired.

Press save and you can move on to the next step.

Other settings are optional, this guide is covering the bare minimum setup to link a marketplace

Step 2 - Set Marketplace Settings

Go Back to Administration > Multi-Channel > Marketplace Settings

Select the new Marketplace Web-Site name you've just created and press Edit > (It will appear if you chose marketplace channel type on Web-sites administration)

You can update the description here and ensure the integration matches the one set within web-sites

Make sure the marketplace is **enabled**

The following settings are needed for API calls to Tesco:

[API Creds KB](#) - Link to how to get API Credentials

1. API Endpoint

- 2. Shop ID
- 3. API Auth Key

Marketplace Settings

Configured Sites

B&Q
Tesco
TescoMain

Edit >

Marketplace

Description: TescoMain Integration: Tesco ☒ Enabled

Settings

Search:

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒
API Endpoint		☐	☒ https://tescouk-prod.miraki.net/api
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☐
Default Finance House For Payments		☐	☐
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☐
Do Offer Sync	Yes	☐	☐
Do Order Download Sync	Yes	☐	☐
Do Order Update Sync	Yes	☐	☐
Hours To Look Back For Orders	48	☐	☐
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☐
Order Download Sync Frequency (Mins)	5	☐	☐
Order Update Sync Frequency (Mins)	5	☐	☐
Product ID Type	EAN	☐	☐
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☐
Shop ID		☐	☒ 2351
Stock Offset		☐	☐

☐ Show Expired

☐ Expired

All you need are the 3 settings above for the minimum Tesco setup

The vast majority of marketplace configs will be present within this Tab instead of Tools > Config

Final Considerations:

- Create an unmatched product, ensure there is an unmatched web product linked to an actual unmatched item otherwise downloaded orders without a product link will return a BLANK sundry line

Tesco Marketplace Settings

The minimum setup to send offers should have been completed when the API credentials were entered under marketplace settings. You should have the ability to create and update offers.

This leaves the other marketplace settings which you would want to configure. I have listed the important configs to setup at the top of this guide. The Guide is referencing the section under Administration > Multi-Channel > Marketplace Settings.

The screenshot shows the 'Marketplace Settings' window. On the left, under 'Configured Sites', 'TescoMain' is selected. The main area shows settings for 'TescoMain' with 'Integration' set to 'Tesco' and 'Enabled' checked. A table lists various settings with columns for 'Setting', 'Default', 'Global', and 'Marketplace'.

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒
API Endpoint		☐	☒ https://tescouk-prod.miraki.net/api
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☐
Default Finance House For Payments		☐	☐
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☐
Do Offer Sync	Yes	☐	☐
Do Order Download Sync	Yes	☐	☐
Do Order Update Sync	Yes	☐	☐
Hours To Look Back For Orders	48	☐	☐
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☐
Order Download Sync Frequency (Mins)	5	☐	☐
Order Update Sync Frequency (Mins)	5	☐	☐
Product ID Type	EAN	☐	☐
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☐
Shop ID		☐	☒ 2351
Stock Offset		☐	☐

Important settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
--------------------	---------	--

Allow Back Orders	The ability to list product without them being in stock. However, you need to have either Purchase Orders with expected due dates or Supplier Stock Availability for this to work.	Yes
Branch For Orders	Which branch to set Web orders against by default	Head Office
Default Finance House For Payments	Which finance house should be used for Web order payments from the Marketplace	Tesco Finance House
Salesperson For Orders	The Salesperson Web orders get set against	Tesco
Offer Sync Frequency (Mins)	How often ServerGUI checks for offer updates in minutes	10
Order Download Sync Frequency (Mins)	How often ServerGUI checks for new orders in minutes	10
Order Update Sync Frequency (Mins)	How often ServerGUI checks for order updates in minutes	10
Do Offer Sync	Should ServerGUI update offers	Yes
Do Order Download Sync	Should ServerGUI download Orders	Yes
Do Order Update Sync	Should ServerGUI send Order Status Updates to Marketplace	Yes
Delivery Product	If the NCompass pulls down an alternate form of shipping/delivery under the Web order, this is the delivery product it will use by default.	SC219978
Hours To Look Back For Orders	How far back to look for new Orders	48
Product ID Type	Which Product Identifier is used to match product from the marketplace to NCompass	GTIN (NEEDED FOR TESCO)

Other Settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
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Auto Accept All Orders	A config dedicated to evolution, you need to "Accept" orders from their site before you receive payment. <u>--Not needed--</u>	Yes
Delivery Lead Time For Back Orders	The lead time for delivery on items which are on Back Order	5
Delivery Lead Time For Items In Stock	The lead time for delivery on items in stock	0
Max Stock Level	What is the highest stock amount you will send to the marketplace.	--Leave Unset--
Maximum Lead Time	If you have items on backorder, what is the maximum lead time you will offer for any product. It will not offer items above this set lead time	10
Remove Offers If Zero Stock	Whether ServerGUI should send offer delete requests when you have 0 stock in the system for an item.	No
Stock Offset	How much to offset stock by when sending offer updates	0
Send Future Discount Prices	From version 11.18. When no discount is currently running on an offer, NCompass sends the next upcoming discount price to the marketplace as soon as it is set up, with its start and end dates. The marketplace can then review and approve the promotion before it begins. The price customers pay does not change until the discount starts. Only the earliest upcoming discount is sent; the next one follows once it has started. Start and end times are sent as midnight.	No (default). Set to Yes if the marketplace needs to approve promotions in advance.

Last update to the guide was made on 17/11/2025 the integration may be subject to change and there may be more settings after this date.

Creating Marketplace Offers

Tesco

Creating marketplace offers is done under the Web/Online Details tab of a product, managed next to all other web sections.

NCompass does not manage or sync up web content to the Tesco Marketplace. Only Stock and Price

You do not require any web details or content to submit offers, just a price for the web customer category and basic product information. The integration will use the product catalogue supplied by corresponding marketplaces to autofill the web content. Otherwise, you will need to create the product on Mirakl, create the offer, then back link it to NCompass using the OfferID.

Product Enquiry > Search for a product > Right click product > Select Web/Online Details > Navigate to Marketplace Tab

The screenshot shows the 'Marketplaces' tab in the NCompass interface for a product titled 'Web + multi-channel settings for TLC 65Q6C 65Inch 4K Uhd Mini Led Smart TV Wifi Google TV'. The interface includes a top navigation bar with tabs for 'Images and Main Content', 'Amazon', 'eBay', 'Euronics', 'Default Web Content', and 'Marketplaces'. The 'Marketplaces' tab is active, showing a 'Marketplace' dropdown menu and a 'Show Expired' checkbox. Below this is a table with columns: 'Marketplace', 'Product ID', 'Offer ID', 'Start Date', and 'End Date'. The table is currently empty. To the right of the table is a sidebar with buttons: 'Prices...', 'View Product Online', 'Web Review...', 'Debug', and a section for 'EPI+/PIM' with 'Not Linked' status and a 'Link...' button. At the bottom, there is an 'Offer' section with fields for 'Marketplace', 'Product ID', 'Offer ID', and 'Search'. There are also 'Add New', 'Add Using', 'Edit', and 'Delete' buttons. The 'Offer' section includes a 'Check' button and a 'Will be generated if left blank' note. Below the 'Offer' section is a table with columns: 'Setting', 'Default', and 'Offer'. The table has rows for 'Allow Back Orders', 'Delivery Lead Ti...', 'Delivery Lead Ti...', and 'Max Stock Level'. The 'Offer' column has checkboxes and dropdown menus. At the bottom right are 'Cancel' and 'Save' buttons.

Marketplace	Product ID	Offer ID	Start Date	End Date
-------------	------------	----------	------------	----------

Setting	Default	Offer
Allow Back Orders	No	☐
Delivery Lead Ti...		☐
Delivery Lead Ti...		☐
Max Stock Level		☐

After reaching this tab, to create an offer you just need to press "Add New"

Select the marketplace of your choosing.

If Tesco is selected it will auto populate the Product ID using EAN - You can press "Check" to see if this is a Tesco catalogue product (This sends an API call to Tesco to see if its available)

You can then enter a pre-existing offer ID to link an active Tesco offer or leave it blank and **NCompass will make an attempt to match an existing offer** otherwise it will create a new one.

Tesco Marketplace links all products using GTIN -> EAN on NCompass

You can then press Save to create the offer -

Web + multi-channel settings for TLC 65Q6C 65Inch 4K Uhd Mini Led Smart TV Wifi Google TV

Images and Main ContentAmazoneBayEuronicsDefault Web ContentMarketplaces

Marketplace:

Show Expired

Marketplace	Product ID	Offer ID	Start Date	End Date
-------------	------------	----------	------------	----------

Prices...

View Product Online

Web Review...

Debug

EPI+/PIM

Not Linked

Link...

Add New

Add Using

Edit

Delete

Offer

Marketplace:

B&Q Reliant

Product ID:

5901292527907

Check

TCL 65Q6C 65inch 4K UHD Mini LED SMART TV

Offer ID:

Will be generated if left blank

Search:

Setting	Default	Offer
Allow Back Orders	No	
Delivery Lead Ti...		
Delivery Lead Ti...		
Max Stock Level		

Starts:

03/09/2025

00:00

Ends:

03/09/2025

00:00

Expired

Cancel

Save

Cancel

Save

Web + multi-channel settings for Aiwa 2452 Cleaner

Images and Main Content Amazon eBay Euronics Default Web Content Marketplaces

☐ Marketplace: ☐ Show Expired

Marketplace	Product ID	Offer ID	Master ID	Start Date	End Date
TescoMain	123312546361	Offer7			

Offer
 Marketplace:

Product ID:
Locked to product EAN

Offer ID:

☐ Starts:
☐ Ends:
☐ Expired

Offer Settings

Search:

Setting	Default	Offer
Allow Back Ord...	No	☐
Delivery Lead Ti...		☐
Delivery Lead Ti...		☐
Max Stock Level		☐
Maximum Lead ...		☐
Stock Offset		☐

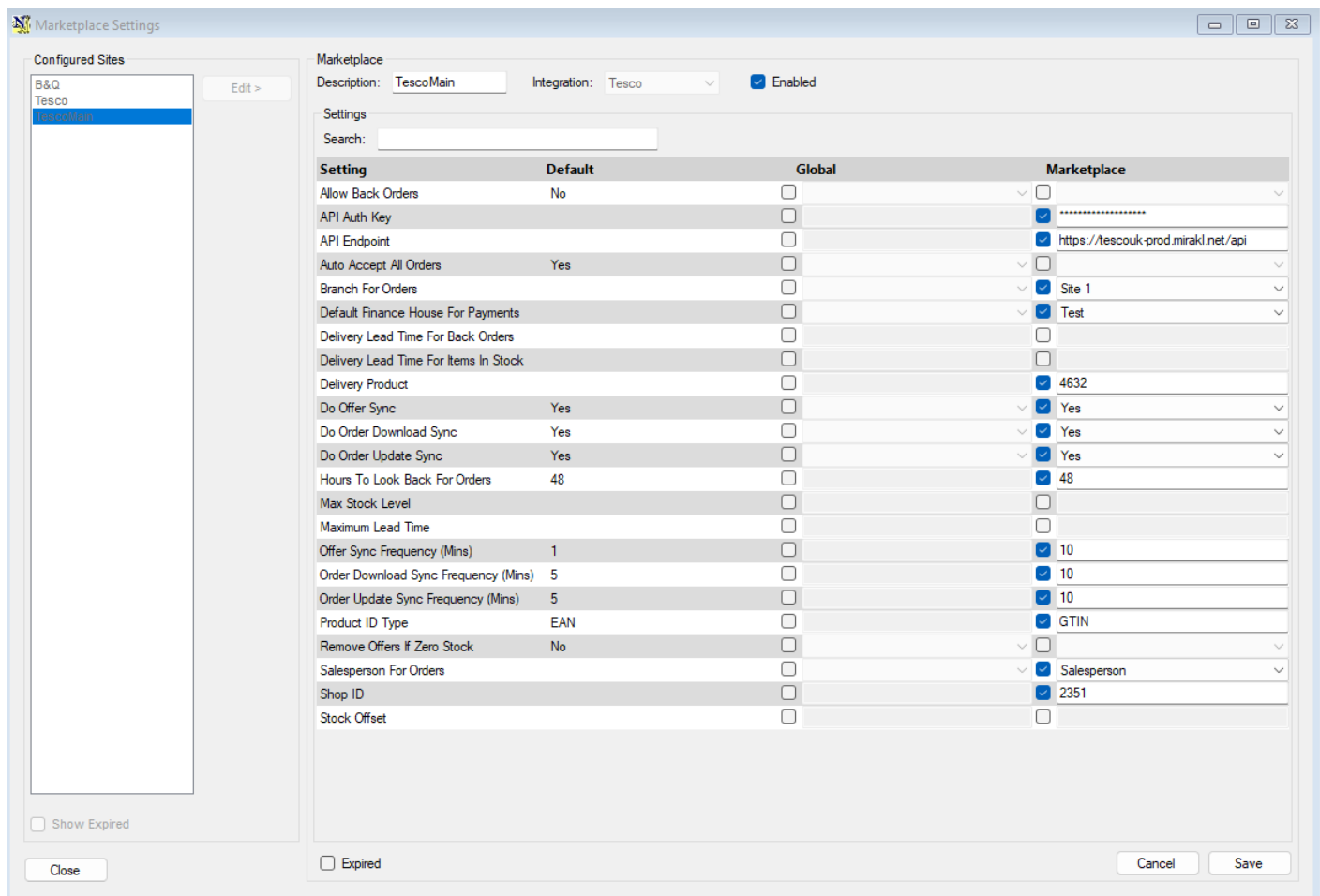
The offer settings in the bottom right are optional.

Downloading Marketplace Orders Tesco

Downloading Orders works similarly to other web channels, marketplace integration does it entirely within ServerGUI. However some settings need to be configured for this to work.

The configs within the marketplace will work by default, importing brand new orders within 48 hours of them being placed. You can change this through marketplace settings.

Anything server related will have to be done by support



Marketplace Settings

Configured Sites: B&Q, Tesco, **TescoMain** (Edit >)

Marketplace Description: TescoMain Integration: Tesco ☒ Enabled

Search:

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒
API Endpoint		☐	☒ https://tescouk-prod.miraki.net/api
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☒ Site 1
Default Finance House For Payments		☐	☒ Test
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☒ 4632
Do Offer Sync	Yes	☐	☒ Yes
Do Order Download Sync	Yes	☐	☒ Yes
Do Order Update Sync	Yes	☐	☒ Yes
Hours To Look Back For Orders	48	☐	☒ 48
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☒ 10
Order Download Sync Frequency (Mins)	5	☐	☒ 10
Order Update Sync Frequency (Mins)	5	☐	☒ 10
Product ID Type	EAN	☐	☒ GTIN
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☒ Salesperson
Shop ID		☐	☒ 2351
Stock Offset		☐	☐

☐ Show Expired

☐ Expired

Relevant Configs:

Hours To Look Back For Orders - How far back ServerGUI will look back on Tesco for orders to import

Order Download Sync Frequency - How often ServerGUI checks for new orders in minutes

Default Finance House For Payments - Which finance house is chosen for NCompass Marketplace order payments

- The finance house can be set for marketplace orders within NCompass, otherwise this defaults to the first available Finance House.

Delivery Product - Which NCompass product gets assigned to Web orders for marketplace delivery products

Salesperson For Orders - The Salesperson which gets selected against Web orders

Optional But Likely Wanted:

- Linking Couriers to WebOrders - [Linking Couriers to Marketplace](#)

EXAMPLE WEB ORDER

The screenshot shows the NCompass Internet Order form for order ORD100000. The form is titled "Internet Order ORD100000 - Salesperson [Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB] - Paid online - Last Modified 28/08/2025". It includes fields for Branch (Site 1), Sold By (Salesperson), Entered by (Salesperson), and Depot (Site 1). The Customer is Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB, with Tel 1: 07711271969, Mobile: 07711271969, and Email: ri885nw6lsrku3vaing4@not. The Marketing source is and Customer ref. is redacted. The Items section shows 2 items total over 1 line: Vivanco 47968 Basic HDMI 1.2M - Fast Transmission (delivery NOT scheduled) with Stock No, Serial No 2 @ 4.00, Discount Group Applied on we..., Selling Price 8.00, and Available From No date. The Quantity is 1, and there is a Scan Bar Code button. The Total is £8.00. The Re-Print Options section includes buttons for Preview, Print, and More >, with a checkbox for Mark as Duplicate. The Status & dates section shows "No status; Not assigned" and "2 items, 1 line". The Method and Amount table shows MAST for 8.00. The Balance is 0.00. The bottom of the form has buttons for Gift Receipt, Cancel Order, and Cancel.

Internet Order ORD100000 - Salesperson [Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB] - Paid online - Last Modified 28/08/2025

Branch: Site 1 Sold By: Salesperson Entered by: Salesperson Depot: Site 1

Customer: Thompson, Granary Buildings, Mythop Road, Blackpool, FY4 4XB
Tel 1: 07711271969 Mobile: 07711271969 Email: ri885nw6lsrku3vaing4@not

☐ Deliver To: Marketing source: Customer ref: [REDACTED]

Items - 2 items total over 1 line

Product	Stock No	Serial No	Discount Group	Selling Price	C	Available From
Vivanco 47968 Basic HDMI 1.2M - Fast Transmission (delivery NOT scheduled)		2 @ 4.00	Applied on we...	8.00		No date

Quantity: 1 Scan Bar Code Search 2 items, 1 line

No status; Not assigned Status & dates... Total: £8.00

Re-Print Options

☐ Preview Print More >

Order 1 from
Not Back Order
Delivery NOT fully Scheduled

NOT Invoiced
Requested delivery date: 26/08/2025

☒ Mark as Duplicate

Method	Amount
MAST	8.00

Balance: 0.00

ORD100000 ☐ Gift Receipt Cancel Order Cancel

Normal Simple
Date: 21/08/2025

Pick Customer...
Show Details...
Add Item...
Add Other Item >
Edit >
Package...
Remove Item
Warranty...
Schedule Delivery...
Notes/Files >
Show Ledger
Finance...
Edit
Lock Invoice
Close

The Requested Delivery date against the sale is set to the earliest date within the customer requested delivery date range, NOT the shipping deadline. (*Shipping Deadline - is the deadline the company has to hand off the shipment to the courier*)

This date range can be seen on any marketplace order, this will generally be a range of a few days for the customer to receive delivery which can be seen on Tesco.

Marketplace Order Updates

Tesco

You can send order updates to the B&Q Marketplace through NCompass. NCompass will handle this automatically as long as the process is followed.

There is only one order status update for Tesco which can be sent. This is sending the order status update of "Shipped" after completing a field call linked to the imported sale.

After a Tesco order is imported into NCompass, a field call will need to be raised for the order. Once this field call is marked as "Completed" NCompass will queue to send a "Shipped" status update to the associated WebOrder.

Steps: Open NCompass Tesco Web order > Book field call > Mark field call as completed > NCompass ServerGUI sends update

NCompass will not send Carrier Tracking Consignments by default and this will need to be setup before you can send any directly to Tesco

[Linking Couriers to Marketplace](#)

ServerGUI will handle the sending of any shipping updates and the timings of this can be set within Marketplace Settings

Marketplace Settings

Configured Sites: B&Q, Tesco, **Integration**

Marketplace: Description: TescoMain Integration: Tesco ☒ Enabled

Settings

Search:

Setting	Default	Global	Marketplace
Allow Back Orders	No	☐	☐
API Auth Key		☐	☒ *****
API Endpoint		☐	☒ https://tescouk-prod.mirakl.net/api
Auto Accept All Orders	Yes	☐	☐
Branch For Orders		☐	☒ Site 1
Default Finance House For Payments		☐	☒ Test
Delivery Lead Time For Back Orders		☐	☐
Delivery Lead Time For Items In Stock		☐	☐
Delivery Product		☐	☒ 4632
Do Offer Sync	Yes	☐	☒ Yes
Do Order Download Sync	Yes	☐	☒ Yes
Do Order Update Sync	Yes	☐	☒ Yes
Hours To Look Back For Orders	48	☐	☒ 48
Max Stock Level		☐	☐
Maximum Lead Time		☐	☐
Offer Sync Frequency (Mins)	1	☐	☒ 10
Order Download Sync Frequency (Mins)	5	☐	☒ 10
Order Update Sync Frequency (Mins)	5	☐	☒ 10
Product ID Type	EAN	☐	☒ GTIN
Remove Offers If Zero Stock	No	☐	☐
Salesperson For Orders		☐	☒ Salesperson
Shop ID		☐	☒ 2351
Stock Offset		☐	☐

☐ Show Expired

☐ Expired

Close Cancel Save

Relevant Settings:

Order Update Sync Frequency - how often to send order updates in minutes

If you're not sure call into Support to ask for more information [01892 342 916](tel:01892 342 916)