

B&Q Marketplace

B&Q Marketplace integration setup and how to use guide

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B&Q Marketplace Intro and API Credentials

With NCompass 11.10 onwards you are able to link the B&Q Marketplace to NCompass. This allows you to sync offers, download orders and provide order updates directly from NCompass.

To get started the B&Q marketplace integration needs 3 pieces of information for you to enter into NCompass for it to link to the store:

- API Key
- API Endpoint
- Store ID

This part of the guide will cover how to get this information so you can enter it into the corresponding configs on NCompass

B&Q API Credentials

[B&Q - Sign in](#)

Once signed in we can get all the information we need for NCompass

1 - API Endpoint

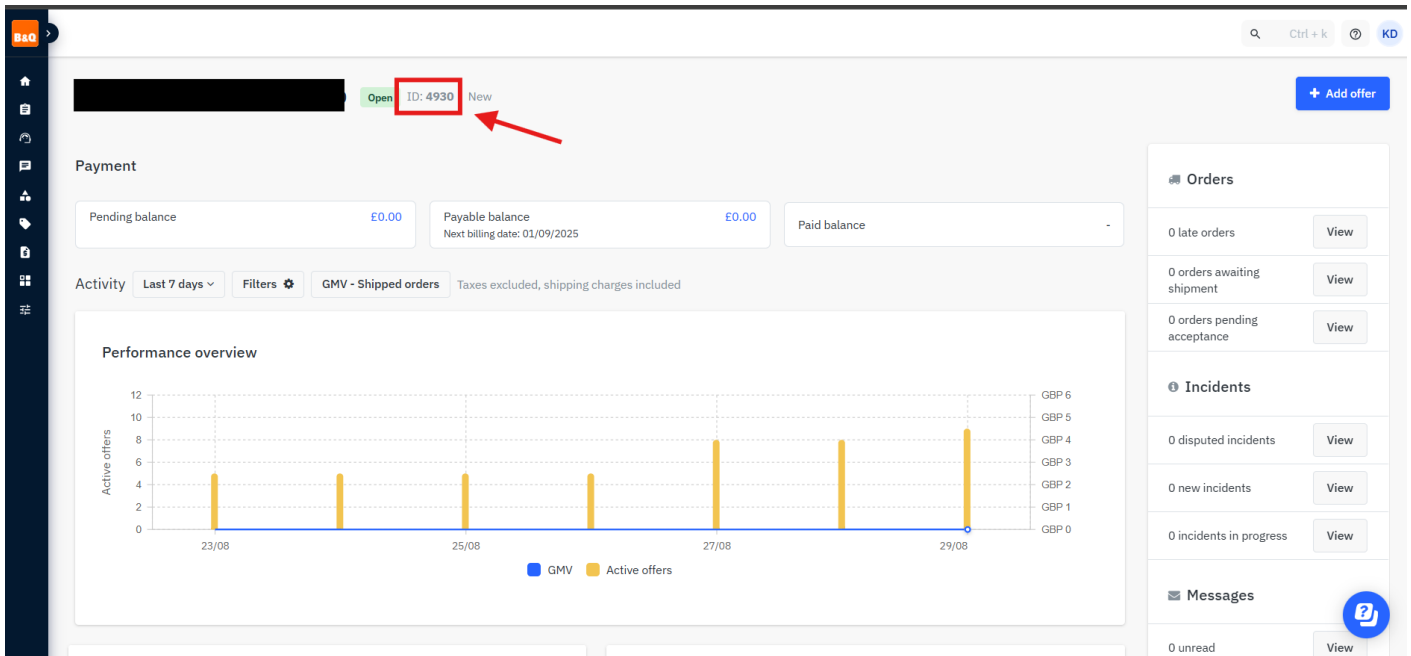
The API endpoint is the standard B&Q API Endpoint as listed in the documentation. **take note of this URL**

<https://marketplace.kingfisher.com/api>

2 - Store ID

The Store ID is gathered from the B&Q Store dashboard, this is required for any API calls to B&Q.

After signing in, you will be redirected to the following screen.



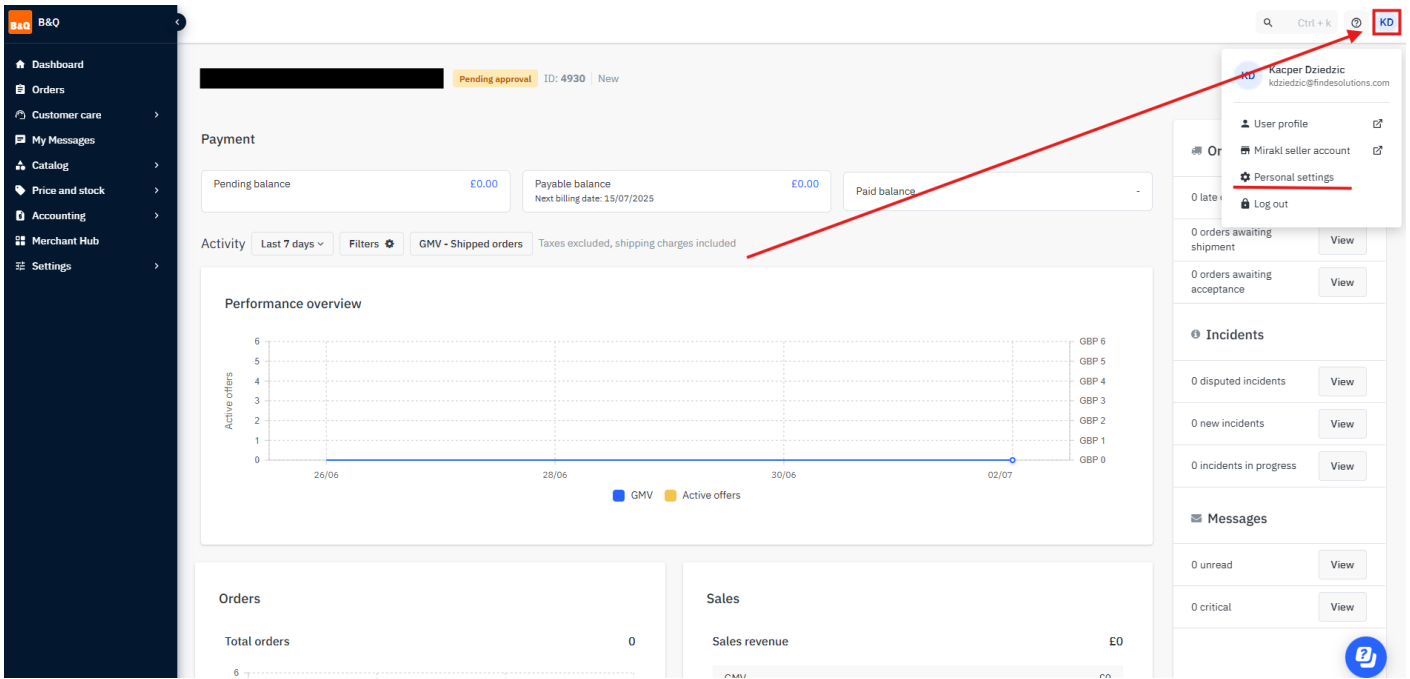
You will need to take note of the location in the screenshot above, **this is the store ID**

The store ID in the screenshot above is only an example

3 - API Key

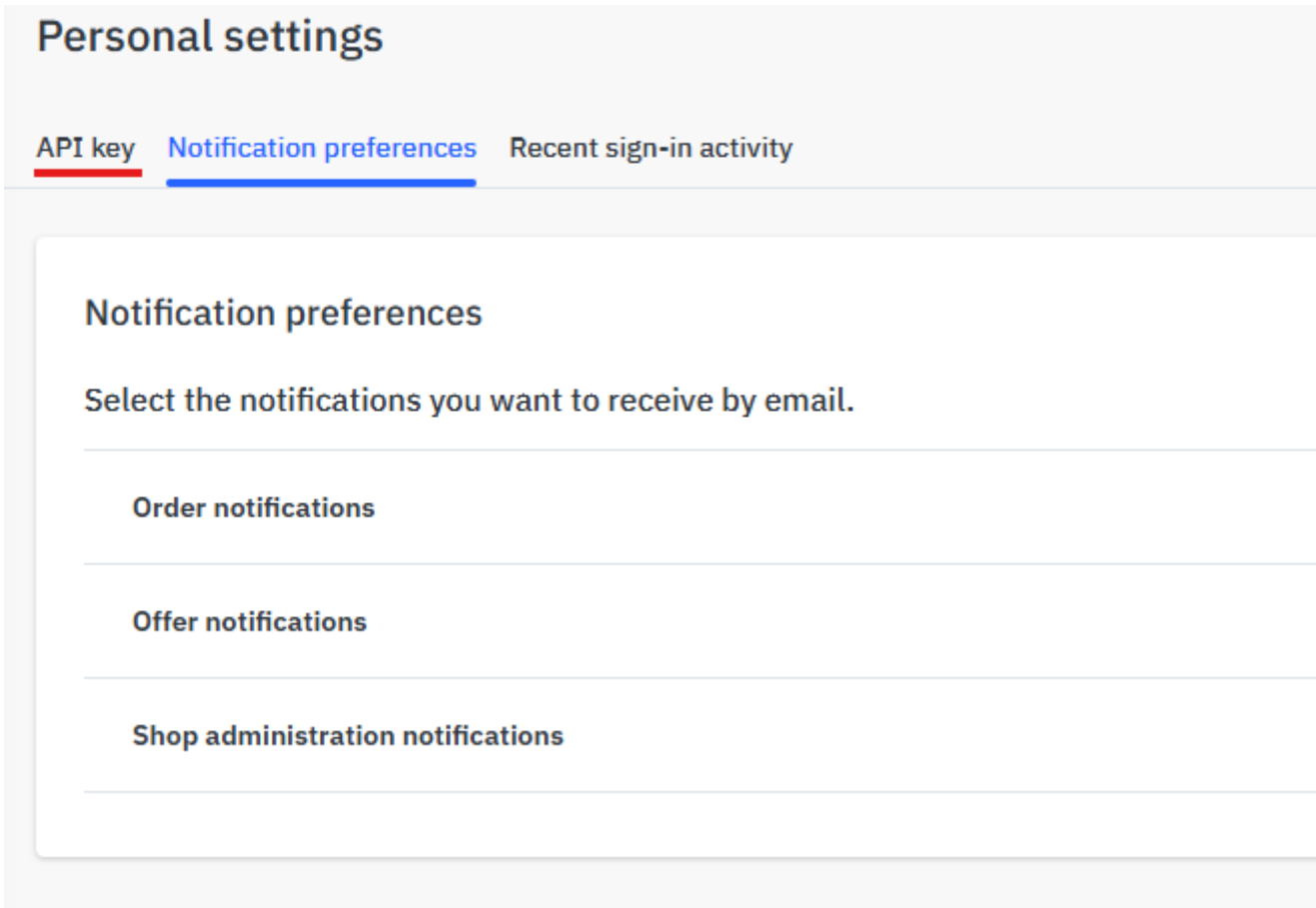
Main Dashboard

Stay on the Dashboard for B&Q. You will need to press on the profile icon in the top right, then press on "Personal settings"



Personal Settings Page

once on this page, press on API key





Generate API Key

After you reach the API Key page, simply press on Generate new key. This will create an API key for the marketplace.

API key

API key

 Copy to clipboard

 Generate new key

Copy the API Key to clipboard and store somewhere safely for the time being. **This has to be kept secure.**

You now have the API key and other details and can move on

Creating a New Marketplace

When setting up a new Marketplace you only need to configure a few settings within NCompass to activate a new Marketplace. This will vary slightly between different marketplace integrations. This guide will follow the general steps for the B&Q integration.

Create a new Web-Site

We will need to create a brand new web-site within NCompass where we will assign the integration type and select the Marketplace Channel.

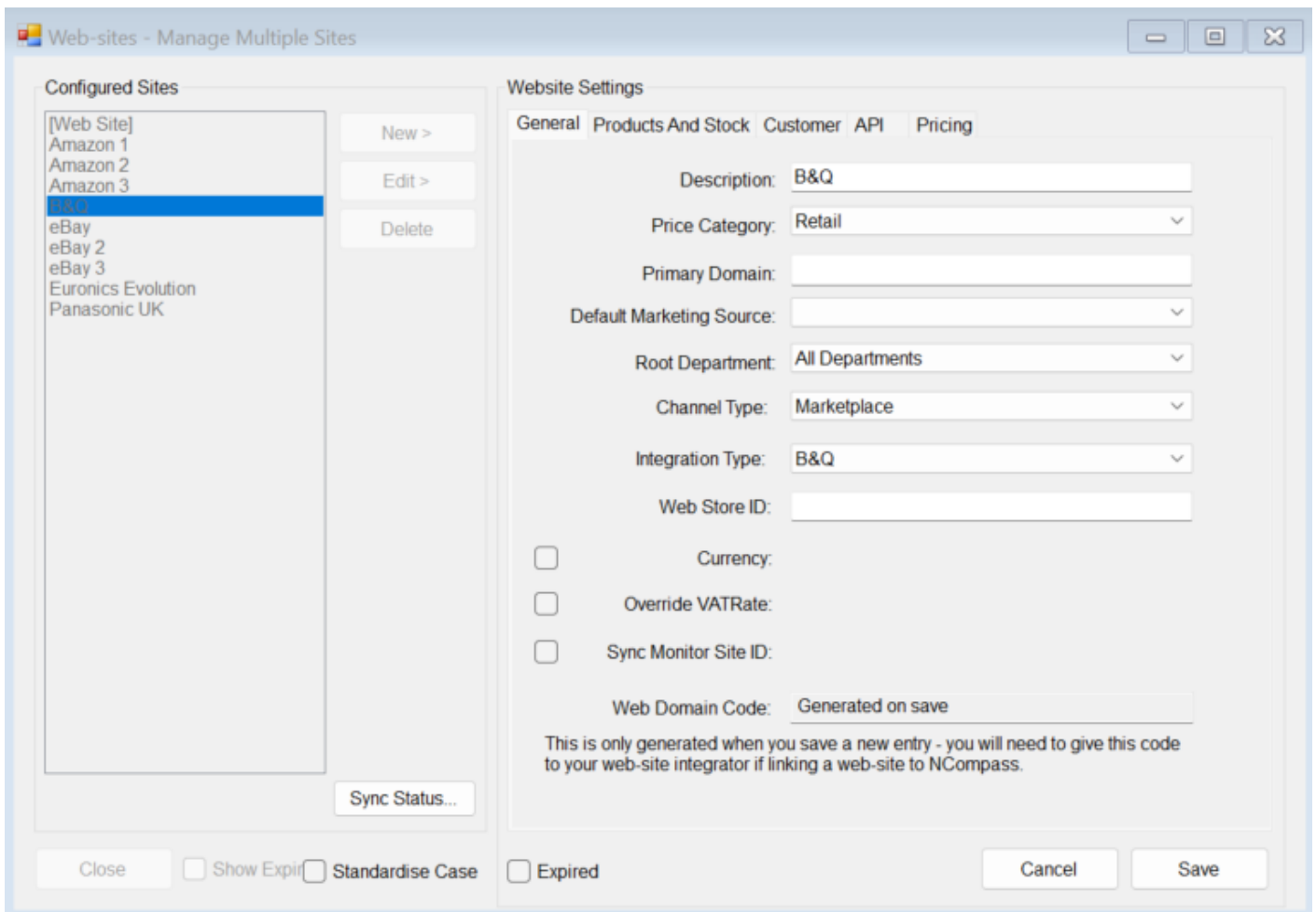
Step 1 - Making a new Web-Site

On NCompass, go under Administration > Multi-Channel > Web Sites

Create a new website by pressing "New". Give it a descriptive name and select a corresponding price category to list product pricing under.

Set the Channel Type to "Marketplace"

Select the integration type (in this case B&Q)



Press save and you can move on to the next step.

Other settings are optional, this guide is covering the bare minimum setup to link a marketplace

Step 2 - Set Marketplace Settings

Go Back to Administration > Multi-Channel > Marketplace Settings

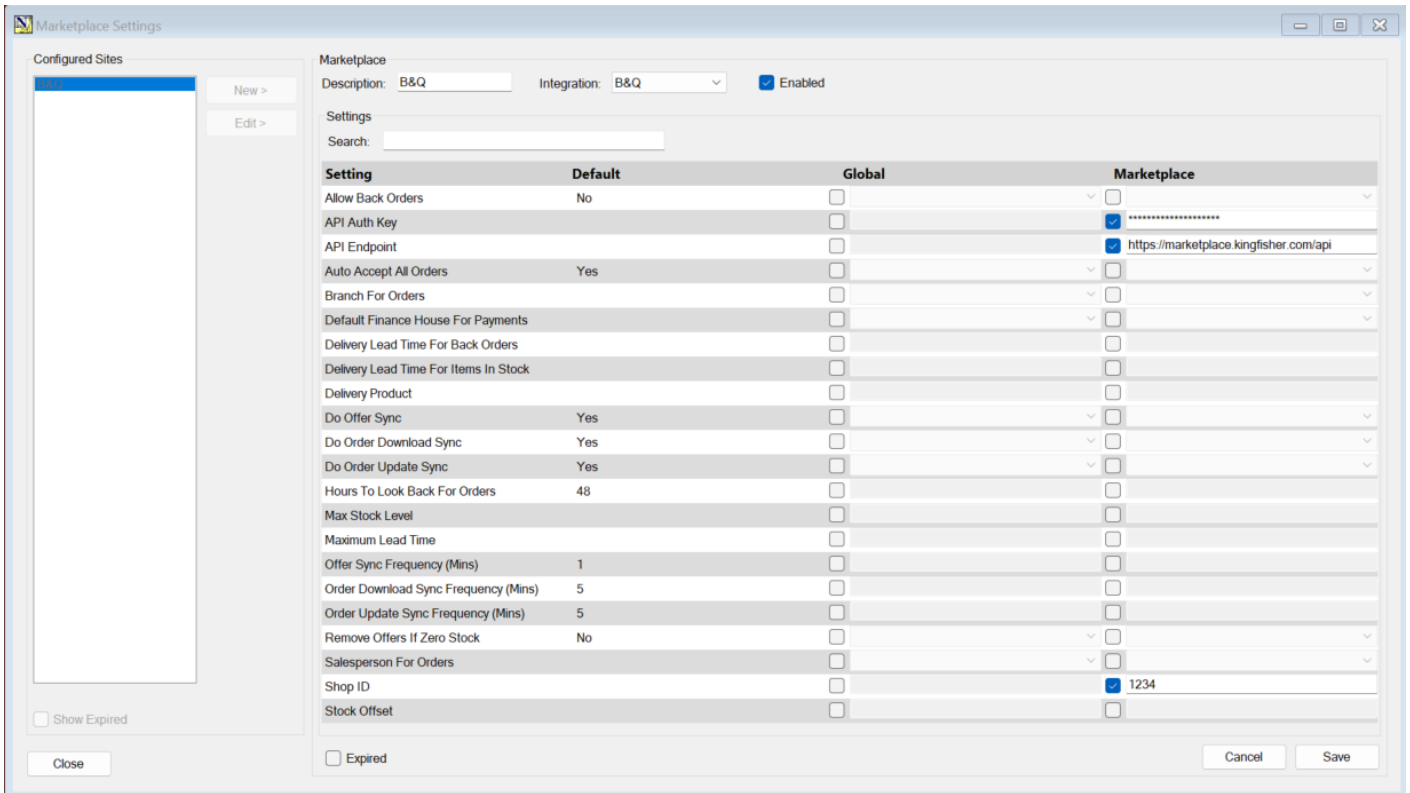
Select the new Marketplace Web-Site name you've just created and press Edit > (It will appear if you chose marketplace channel type on Web-sites administration)

You can update the description here and ensure the integration matches the one set within web-sites

Make sure the marketplace is **enabled**

The following settings are needed for API calls to B&Q:

1. **API Endpoint**
2. **Shop ID**
3. **API Auth Key**



All you need are the 3 settings above for the minimum B&Q setup

The vast majority of marketplace configs will be present within this Tab instead of Tools > Config

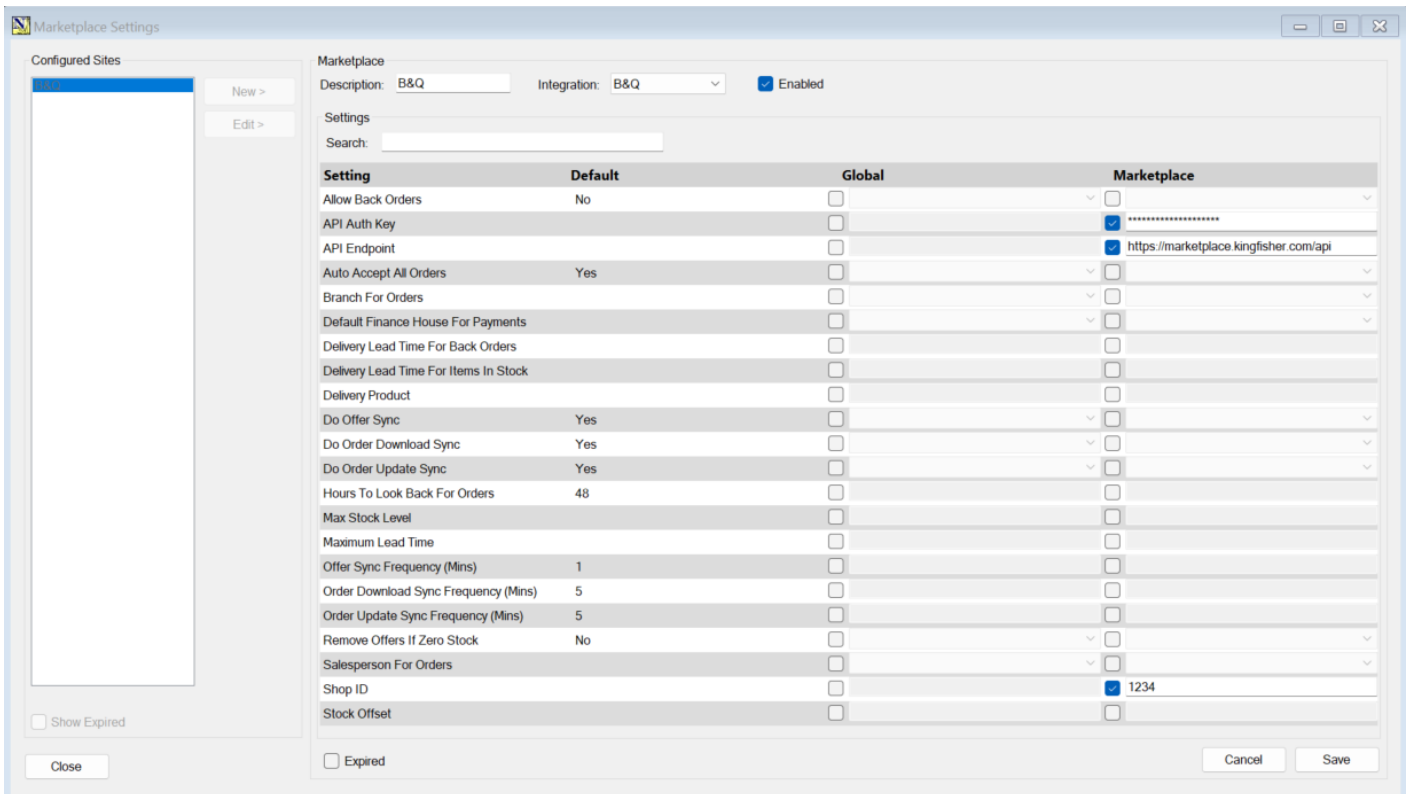
Final Considerations:

- Create an unmatched product, ensure there is an unmatched web product linked to an actual unmatched item otherwise downloaded orders without a product link will return a BLANK sundry line

Marketplace Settings

The minimum setup to send offers should have been completed when the API credentials were entered under marketplace settings. You should have the ability to create and update offers.

This leaves the other marketplace settings which you would want to configure. I have listed the important configs to setup at the top of this guide. The Guide is referencing the section under Administration > Multi-Channel > Marketplace Settings.



The screenshot shows the 'Marketplace Settings' window. On the left, there is a 'Configured Sites' sidebar with a 'New >' button and an 'Edit >' button. The main area is titled 'Marketplace' and includes a 'Description' field with 'B&Q', an 'Integration' dropdown set to 'B&Q', and an 'Enabled' checkbox which is checked. Below this is a search bar. The core of the window is a table with columns for 'Setting', 'Default', 'Global', and 'Marketplace'. The 'Marketplace' column contains checkboxes and dropdown menus for each setting.

Setting	Default	Global	Marketplace
Allow Back Orders	No	<input type="checkbox"/>	<input type="checkbox"/>
API Auth Key		<input type="checkbox"/>	<input checked="" type="checkbox"/> *****
API Endpoint		<input type="checkbox"/>	<input checked="" type="checkbox"/> https://marketplace.kingfisher.com/api
Auto Accept All Orders	Yes	<input type="checkbox"/>	<input type="checkbox"/>
Branch For Orders		<input type="checkbox"/>	<input type="checkbox"/>
Default Finance House For Payments		<input type="checkbox"/>	<input type="checkbox"/>
Delivery Lead Time For Back Orders		<input type="checkbox"/>	<input type="checkbox"/>
Delivery Lead Time For Items In Stock		<input type="checkbox"/>	<input type="checkbox"/>
Delivery Product		<input type="checkbox"/>	<input type="checkbox"/>
Do Offer Sync	Yes	<input type="checkbox"/>	<input type="checkbox"/>
Do Order Download Sync	Yes	<input type="checkbox"/>	<input type="checkbox"/>
Do Order Update Sync	Yes	<input type="checkbox"/>	<input type="checkbox"/>
Hours To Look Back For Orders	48	<input type="checkbox"/>	<input type="checkbox"/>
Max Stock Level		<input type="checkbox"/>	<input type="checkbox"/>
Maximum Lead Time		<input type="checkbox"/>	<input type="checkbox"/>
Offer Sync Frequency (Mins)	1	<input type="checkbox"/>	<input type="checkbox"/>
Order Download Sync Frequency (Mins)	5	<input type="checkbox"/>	<input type="checkbox"/>
Order Update Sync Frequency (Mins)	5	<input type="checkbox"/>	<input type="checkbox"/>
Remove Offers If Zero Stock	No	<input type="checkbox"/>	<input type="checkbox"/>
Salesperson For Orders		<input type="checkbox"/>	<input type="checkbox"/>
Shop ID		<input type="checkbox"/>	<input checked="" type="checkbox"/> 1234
Stock Offset		<input type="checkbox"/>	<input type="checkbox"/>

At the bottom of the window, there are 'Show Expired' and 'Expired' checkboxes, a 'Close' button, and 'Cancel' and 'Save' buttons.

Important settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
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Allow Back Orders	The ability to list product without them being in stock. However, you need to have either Purchase Orders with expected due dates or Supplier Stock Availability for this to work.	Yes
Branch For Orders	Which branch to set Web orders against by default	Head Office
Default Finance House	Which finance house should be used for Web order payments from the Marketplace	B&Q Finance House
Salesperson For Orders	The Salesperson Web orders get set against	B&Q
Offer Sync Frequency (Mins)	How often ServerGUI checks for offer updates in minutes	5
Order Download Sync Frequency (Mins)	How often ServerGUI checks for new orders in minutes	5
Order Update Sync Frequency (Mins)	How often ServerGUI checks for order updates in minutes	5
Do Offer Sync	Should ServerGUI update offers	Yes
Do Order Download Sync	Should ServerGUI download Orders	Yes
Do Order Update Sync	Should ServerGUI send Order Status Updates to Marketplace	Yes
Delivery Product	If the NCompass pulls down an alternate form of shipping/delivery under the Web order, this is the delivery product it will use by default.	(Short code number) 219978

Other Settings

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
Auto Accept All Orders	A config dedicated to evolution, you need to "Accept" orders from their site before you receive payment. Not working currently	Yes
Delivery Lead Time For Back Orders	The lead time for delivery on items which are on Back Order	5
Delivery Lead Time For Items In Stock	The lead time for delivery on items in stock	0
Hours To Look Back For Orders	How far back to look for new Orders	48

Marketplace Config	Summary	Example Input (---Do not copy these 1 for 1---)
Max Stock Level	What is the highest stock amount you will send to the marketplace.	--Leave Unset--
Maximum Lead Time	If you have items on backorder, what is the maximum lead time you will offer for any product. It will not offer items above this set lead time	10
Remove Offers If Zero Stock	Whether ServerGUI should send offer delete requests when you have 0 stock in the system for an item.	No
Stock Offset	How much to offset stock by when sending offer updates	0

This guide is made on 05/09/2025 the integration may be subject to change and there may be more settings after this date.

Creating Marketplace Offers

Creating marketplace offers is done under the Web/Online Details tab of a product, managed next to all other web sections.

Product Enquiry > Search for a product > Right click product > Select Web/Online Details > Navigate to Marketplace Tab

Web + multi-channel settings for TLC 65Q6C 65Inch 4K Uhd Mini Led Smart TV Wifi Google TV

Images and Main Content Amazon eBay Euronics Default Web Content **Marketplaces**

Marketplace: Show Expired

Marketplace	Product ID	Offer ID	Start Date	End Date
-------------	------------	----------	------------	----------

Offer

Marketplace:

Product ID:

Offer ID: Will be generated if left blank

Search:

Setting	Default	Offer
Allow Back Orders	No	<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Max Stock Level		<input type="checkbox"/>

Starts: 03/09/2025 00:00

Ends: 03/09/2025 00:00

Expired

After reaching this tab, to create an offer you just need to press "Add New"

Select the marketplace of your choosing.

If B&Q is selected it will auto populate the Product ID using EAN - You can press "Check" to see if this is a B&Q catalogue product (This checks with B&Q to see if its an available product in the

existing catalogue)

You can then enter a pre-existing offer ID to link an active B&Q offer or leave it blank and NCompass will create a new one

NCompass does not auto-link offers, they either need to be created or manually linked by entering offer ID

B&Q Marketplace links all products using EAN

You can then press Save to create the offer -

Marketplace	Product ID	Start Date	End Date	Offer ID
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Offer

Marketplace: B&Q

Product ID: 8806097413530 Check Samsung UE65U8020FKXXU 65inch Crystal UHD 4K
Locked to product EAN

Offer ID: Will be generated if left blank

Search:

Setting	Default	Offer
Allow Back Orders	No	<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Delivery Lead Ti...		<input type="checkbox"/>
Max Stock Level		<input type="checkbox"/>

Starts: 08/09/2025 00:00

Ends: 08/09/2025 00:00

Expired

Cancel Save

The offer settings in the bottom right are optional.

Notes:

You can have multiple offers for the same product for the same marketplace. (2 or more B&Q offers)

Downloading Marketplace Offers

Downloading Marketplace Orders is handled by the NCompass ServerGUI process, however some settings need to be configured for this to work.

The configs within the marketplace will work by default, importing brand new orders within 48 hours of them being placed. You can change this through marketplace settings.

Anything server related will have to be done by support

The screenshot shows the 'Marketplace Settings' window. On the left, there is a 'Configured Sites' list with a 'New >' button and an 'Edit >' button. The main area is titled 'Marketplace' and includes a 'Description' field with 'B&Q Reliant', an 'Integration' dropdown set to 'B&Q', and an 'Enabled' checkbox. Below this is a 'Settings' section with a search bar and a table of configuration options.

Setting	Default	Global	Marketplace
Allow Back Orders	No	<input type="checkbox"/>	<input checked="" type="checkbox"/> No
API Auth Key		<input type="checkbox"/>	<input checked="" type="checkbox"/>
API Endpoint		<input type="checkbox"/>	<input checked="" type="checkbox"/> https://marketplace.kingfisher.com/api
Auto Accept All Orders	Yes	<input type="checkbox"/>	<input type="checkbox"/>
Branch For Orders		<input type="checkbox"/>	<input checked="" type="checkbox"/> Site 1
Default Finance House For Payments		<input type="checkbox"/>	<input checked="" type="checkbox"/> B&Q
Delivery Lead Time For Back Orders		<input type="checkbox"/>	<input type="checkbox"/>
Delivery Lead Time For Items In Stock		<input type="checkbox"/>	<input type="checkbox"/>
Delivery Product		<input type="checkbox"/>	<input checked="" type="checkbox"/> 1002
Do Offer Sync	Yes	<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes
Do Order Download Sync	Yes	<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes
Do Order Update Sync	Yes	<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes
Hours To Look Back For Orders	48	<input type="checkbox"/>	<input type="checkbox"/>
Max Stock Level		<input type="checkbox"/>	<input type="checkbox"/>
Maximum Lead Time		<input type="checkbox"/>	<input checked="" type="checkbox"/> 10
Offer Sync Frequency (Mins)	1	<input checked="" type="checkbox"/> 1	<input checked="" type="checkbox"/> 5
Order Download Sync Frequency (Mins)	5	<input type="checkbox"/>	<input checked="" type="checkbox"/> 5
Order Update Sync Frequency (Mins)	5	<input type="checkbox"/>	<input checked="" type="checkbox"/> 5
Remove Offers If Zero Stock	No	<input type="checkbox"/>	<input type="checkbox"/>
Salesperson For Orders		<input type="checkbox"/>	<input checked="" type="checkbox"/> Salesperson
Shop ID		<input type="checkbox"/>	<input checked="" type="checkbox"/> 4930
Stock Offset		<input type="checkbox"/>	<input type="checkbox"/>

At the bottom of the window, there are checkboxes for 'Show Expired' and 'Expired', and buttons for 'Close', 'Cancel', and 'Save'.

Relevant Configs:

Hours To Look Back For Orders - How far back ServerGUI will look back on B&Q for orders to import

Order Download Sync Frequency - How often ServerGUI checks for new orders in minutes

Default Finance House For Payments - Which finance house is chosen for NCompass Marketplace order payments

Delivery Product - Which NCompass product gets assigned to Web orders for marketplace delivery products

Salesperson For Orders - The Salesperson which gets selected against Web orders

Marketplace Order Updates

You can send order updates to the B&Q Marketplace through NCompass. NCompass will handle this automatically as long as the process is followed.

There is only one order status update for B&Q which can be sent. This is sending the order status update of "Shipped" after completing a field call linked to the imported sale.

After a B&Q order is imported into NCompass, the customer will be booking a field call for the order. Once this field call is marked as "Completed" NCompass will queue to send a "Shipped" status update to the associated WebOrder.

Steps: Open NCompass B&Q Web order > Book field call > Mark field call as completed > NCompass sends update

Relevant Settings:

Order Update Sync Frequency - how often to send order updates in minutes

--- This is all for the B&Q Integration ---

If you're not sure call into Support to ask for more information [01892 342 916](tel:01892342916)