

NCompass Anywhere - Website

As well as being mobile app, NCompass Anywhere is accessible in a Web Browser of your choosing by visiting anywhere.findesolutions.com

This can be loaded on any device that has a Web Browser installed, be that a mobile phone, tablet, or PC.

Getting Logged In

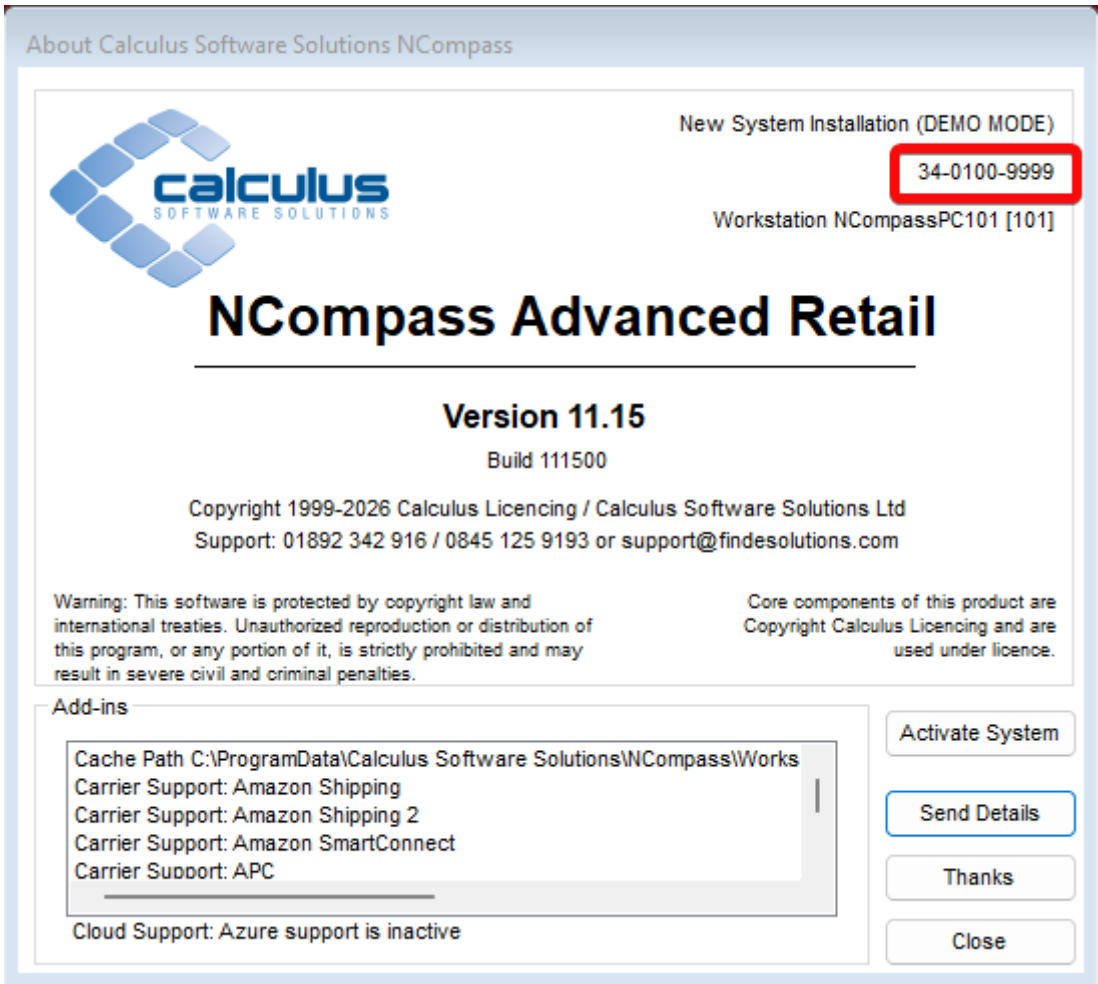
Browse to anywhere.findesolutions.com and you will be presented with the below screen



The screenshot shows a web browser window with a blue header. Below the header, the word "Login" is displayed. There are three input fields: "System code*", "Username*", and "Password*". Below these fields is a checkbox labeled "Remember me" and a "Login" button.

Here you are being prompted to enter in , , and , all of these are required to allow us to Login.

Your can be found on Desktop NCompass under Help > About NCompass > find in the highlighted section that appears in the new window, and take note of the number that shows (this will be in the format of 34-0100-xxxx):



Please Note: the `System Code` is the same for all Users wanting to login to the App at your Company.

Your Username and Password are the same Username and Password you use to Login to Desktop NCompass.

By Default, any existing Login for Desktop NCompass will have access to login to Anywhere. However, it is possible to control which Users do or do not have access to Login to Anywhere, which is covered more in the ['Configuring your NCompass Users for Anywhere'](#) section.

Running Reports

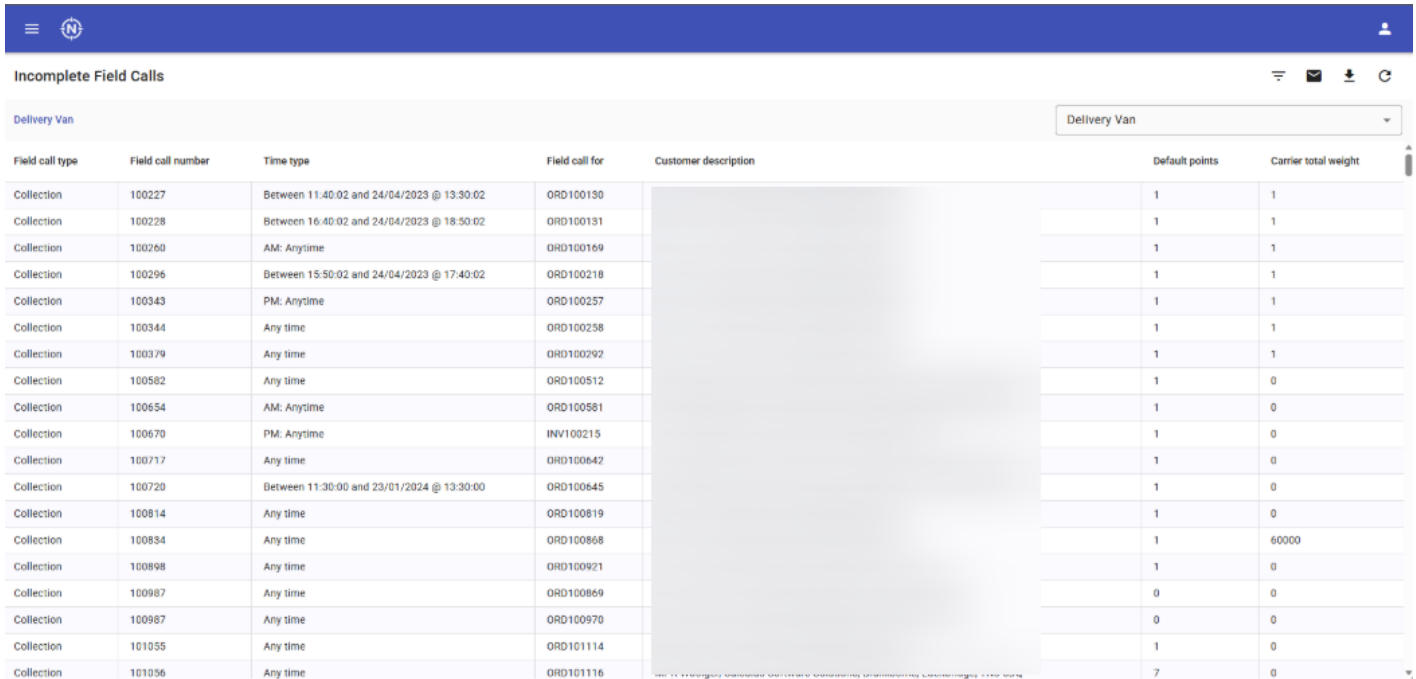
The NCompass Anywhere Application has the ability to run any Report that is configured as an Additional Report inside Desktop NCompass (Reports > Additional Report).

Please Note: The user you are logged in as needs to have permissions inside Desktop NCompass to be able to run Additional Reports.
The

'Configuring your NCompass Users for Anywhere' section covers in more detail the tools that are available to control if a User does or does not have the ability to run these reports

To run these inside NCompass Anywhere tap the menu (≡) icon > All Reports > Pick a Report Group > And then select the report you wish to run.


The below is an example of All Reports > Field Calls > Incomplete Field Calls



Field call type	Field call number	Time type	Field call for	Customer description	Default points	Carrier total weight
Collection	100227	Between 11:40:02 and 24/04/2023 @ 13:30:02	ORD100130		1	1
Collection	100228	Between 16:40:02 and 24/04/2023 @ 18:50:02	ORD100131		1	1
Collection	100260	AM: Anytime	ORD100169		1	1
Collection	100296	Between 15:50:02 and 24/04/2023 @ 17:40:02	ORD100218		1	1
Collection	100343	PM: Anytime	ORD100257		1	1
Collection	100344	Any time	ORD100258		1	1
Collection	100379	Any time	ORD100292		1	1
Collection	100582	Any time	ORD100512		1	0
Collection	100654	AM: Anytime	ORD100581		1	0
Collection	100670	PM: Anytime	INV100215		1	0
Collection	100717	Any time	ORD100642		1	0
Collection	100720	Between 11:30:00 and 23/01/2024 @ 13:30:00	ORD100645		1	0
Collection	100814	Any time	ORD100819		1	0
Collection	100834	Any time	ORD100868		1	60000
Collection	100898	Any time	ORD100921		1	0
Collection	100987	Any time	ORD100869		0	0
Collection	100987	Any time	ORD100970		0	0
Collection	101055	Any time	ORD101114		1	0
Collection	101056	Any time	ORD101116		7	0

Next to the title of the report, you will see a Filter Icon, an Email Icon, a Download Icon, and a Refresh Icon.

The Filter Icon will open a new window that allows you to apply filters to your report:

☰ 

Incomplete Field Calls


Engineer ▾

Carrier ▾

Branch ▾

Include Pickup

Include Unscheduled

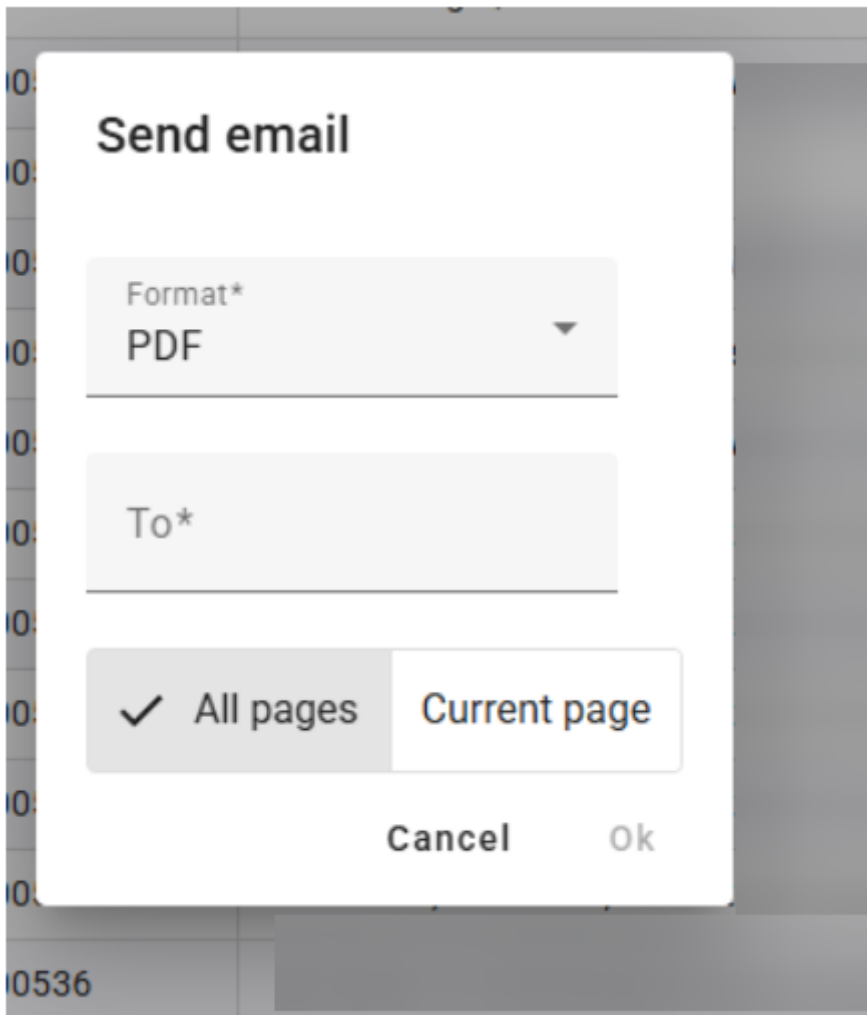
Delivery Date Range 

Time Period
Any ▾

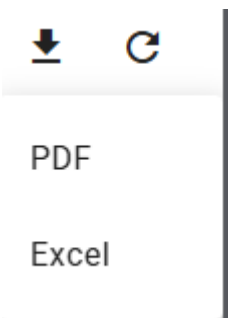
Apply

type	Field call for	Cu
me	ORD100512	M
nytime	ORD100517	M
me	ORD100518	Es
me	ORD100526	M
me	ORD100527	M
me	ORD100528	M
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100525	H
me	ORD100536	M
me	ORD100539	M
me	ORD100540	M
nytime	ORD100543	M
nytime	ORD100543	M
nytime	ORD100544	M
me	ORD100545	M
me	ORD100546	M

The Email Icon will allow you to send the report to a specific email address, in a specific file format



The Download Icon will allow you to download the report either as PDF, or to Excel

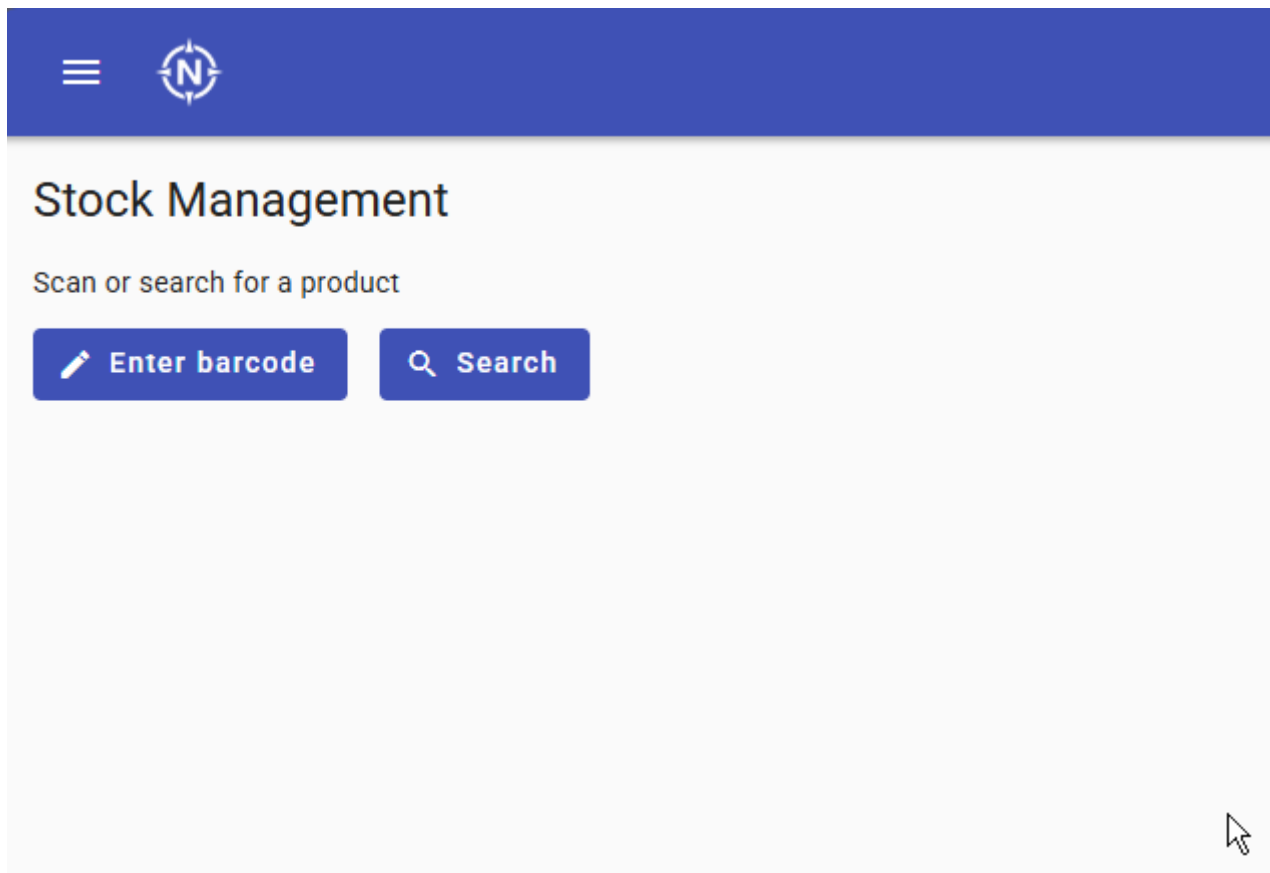


The Refresh Icon will re-run the report, in the event that any data has changed.

If you require a new Report adding to the system, please contact our Support team with a Specification of what you require, and we will be happy to review this request further for you

Stock Management

The Stock Management screen allow you to search for a product either by Entering a Barcode, or by a Search



If you know the Barcode/EAN of the product, then you can simply press the Enter barcode button and Press Ok. This will then take you to a page containing information about the product.

If not, press the Search button, and in the Search Query box, search for the product in question. If required, you can press the 'Show advanced filters' button to have more granular levels of filtering

Product enquiry

Hide advanced filters

Manufacturer
LG

Include expired records

Clear

Search

Product enquiry

? Search...

Cancel Select

Press Search, and a list of products that match your search criteria will appear. Click onto a search result, and press Select, and you will then be taken to a new screen that shows you information about that Product.

From this new screen, you can see information such as:

- View the product on your website
- Product Pricing
- Stock Levels
- Print Stock labels

☰ N

LG 32LQ630B6LA 32" HD Ready HDR Smart LED TV with AI Sound and WebOS Smart Platform

i Fully tracked

Manufacturer: LG
 Model: 32LQ630B6LA
 EAN: 8806091638366

🔗 View on website

Price

	Euronics (Integrated) Date range: From 12 Feb 2024
	Retail Date range: From 12 Feb 2024
£240.00	Test Avg Date range: From 6 Dec 2023
£94.74	Test Cost Date range: From 12 Jan 2024
£599.99	Testformula Date range: From 6 Dec 2023

📄 Specific item prices

Stock

Branch	Stock Room	Stock

Helpdesk

Helpdesk is a new platform that allows you to see any existing tickets you have open with us at the moment, and create new tickets from this platform, without needing to phone our Support team. You do not need to be setup for NCompass Anywhere to be able to use Helpdesk, but we have added the option to be able to login to it through NCompass Anywhere to help have everything in one easy to use place.

If you require assistance logging into the Help desk, please contact our Support team who will be happy to assist further

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